Subject: Re: ITT VIS Website

Posted by Mort Canty on Fri, 08 Oct 2010 19:46:02 GMT

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Am 08.10.2010 14:19, schrieb Mort Canty:

- > Just tried to log onto my account on the ITT VIS website to download
- > ENVI 4.7 SP2 (I only have SP1 installed). Got this polite message:

>

- > Morton Canty Access Denied
- > Verification in process: Your account will be processed by ITT VIS for
- > approval. You will receive a notification via e-mail once the approval
- > is finished. The approval will occur within the next business day in
- > most cases and will be valid for 24 hours.

>

- > Excuse the language, but this is one shitty way to communicate with good
- > customers.

>

> Mort

Well, now I got the promised e-mail with a friendly "Welcome to the ITT VIS community" and no mention of the 24-hour "window of approval". So I'll wait and see what happens when I login again on Monday ...

Mort