
Subject: Re: IDL on win7 crashing

Posted by [Doug Edmundson](#) on Thu, 24 Feb 2011 15:43:27 GMT

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On 2/23/11 3:16 PM, R.G. Stockwell wrote:

```
> I have started using a code base that requires a batch file to set
> variables, and start up IDLDE under windows 7.
> IDL> help,!version
> ** Structure !VERSION, 8 tags, length=104, data length=100:
> ARCH STRING 'x86_64'
> OS STRING 'Win32'
> OS_FAMILY STRING 'Windows'
> OS_NAME STRING 'Microsoft Windows'
> RELEASE STRING '8.0'
> BUILD_DATE STRING 'Jun 17 2010'
> MEMORY_BITS INT 64
> FILE_OFFSET_BITS
> INT 64
>
>
> However, for some reason, this causes IDL to crash on startup most of
> the time (about 80%). IDL has the splash screen come up, then start the
> progress bar that goes about 20% across, then it is gone - nonresponsive.
>
> The batch file is quite simple, it set's some environment variables,
> then executes "start idlde".
>
>
> I can see no material difference in starting IDL in this batch command,
> or 'normally' from the icon. The same env variables are set, I then
> execute the same startup routines.
>
>
> Is this a known problem? any ideas on how to go about fixing it? Does
> this require a bug report to be filed?
>
>
> cheers,
> bob
>
>
```

Hi Bob,

I've not come across this one yet, so please file a report with tech. support. Or, send the batch file to me and I'll try it and log a bug report as well, regardless of whether or not I can reproduce it.

For 8.1, we've tried to improve stability and I think we've made some

progress. The bad news on most of these problems is that they're really hard to reproduce. Hopefully the problem you see is 80% reproducible for me too.

Cheers,
Doug
ITT VIS
