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Subject: Licensing installs and expired maintenance contracts

Posted by [rtowler](#) on Wed, 18 May 2011 19:11:11 GMT

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Look who the cat dragged in...

Has anyone attempted to install a copy of IDL 7 after their maintenance contract has expired? I'm dusting off some old code and starting to work with IDL again and I cannot license my fresh install. RS.. er ITTVIS's website shows my license info, and even lists the two computers that I originally installed this version of IDL on (though they are long gone) but I cannot remove those old computers nor generate a new license. What's a user to do? I have a support request in, but so far I have received no response, automated or not.

It's comforting to see that in the years that I have been away, ITTVIS's website has gotten no better...

-Rick

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