Subject: Re: FLEXIm, Windows 7 & IDL 6.0 Posted by Haje Korth on Wed, 31 Aug 2011 11:52:31 GMT View Forum Message <> Reply to Message

Neil.

The XP mode for Windows 7 is a full XP VM so that you are now having trouble under XP and not under Windows 7. This has all qualify you for tech support again as IDL 6 was designed to run under Windows XP.

To double-check that the XP mode is not somehow quirky, you could install Virtualbox/Virtual PC/VMware and try installing XP from the original CD.

Haje

```
On Aug 30, 10:02 am, neil salmon <neil.a.sal...@gmail.com> wrote:
> On Aug 22, 5:50 pm, Haje Korth <hajeko...@gmail.com> wrote:
>
>
>
>
>
>
>
>
>
>> Neil,
>> I, too, feel your pain, but there is probably nothing ITTVIS can do
>> short of giving you a free license for a newer version that will work.
>> This, however, would not be fair to users who have been paying big
>> annual dues to keep their licenses current.
>
>> Nevertheless, you have still have options. The simple way to make this
>> work is to install some virtualization software on your machine (e.g.,
>> VirtualBox, free), then install Windows XP in a virtual machine
>> running IDL 6.
>
>> Haje
>> On Aug 19, 2:52 pm, neil salmon <neil.a.sal...@gmail.com> wrote:
>
>>> On Aug 15, 4:32 pm, BillO <bok...@ittvis.com> wrote:
>>> On Aug 14, 2:58 am, neil salmon <neil.a.sal...@gmail.com> wrote:
>>>> After installing IDL 6.0 on a Windows 7 operating machine and putting
>>>> > in the permanent licence, when running it get:
>>>> > "
```

```
>>> > IDL Version 6.0, Microsoft Windows (Win32 x86 m32). (c) 2003, Research
>>>> > Systems, Inc.
>>>> > % LICENSE MANAGER: Terminal Server remote client not allowed
>>>> Feature:
                     idl
>>>> License path: C:\RSI\\license\license.dat;C:\RSI\\license\*.lic
>>>> > FLEXIm error: -103,577. System Error: 2 ""
>>>> For further information, refer to the FLEXIm End User Manual,
>>>> available at "www.globetrotter.com"..
>>>> License file: C:\RSI\\license\license.dat:C:\RSI\\license\*.lic
>>>> > "
>>>> after which it reverts to the 7 minutes of demo, where i can
>>>> > successfully run programs, but only for this limited period of time.
>>>> > The licence i have is one personal one and works for any XP machine.
>>>> > I'm quite happy with IDL 6.0 and cant really afford the outlay for the
>>>> > latest version of IDL.
>>>> Any suggestions about how i get IDL 6.0 working on Windows 7?
>>>> > thank you,
>>>> Neil
>>> You should contact Tech Support supp...@ittvis.com about this issue.
>>> Bill- Hide quoted text -
>>> - Show quoted text -
>>> Bill,
>
>>> ITTVIS support indicate they are unwilling to assist in getting the
>>> licence to work on Windows 7 as IDL 6.0 was not designed for this
>>> operating system, suggesting i should purchase the latest version of
>>> IDL. Well installation of IDL 6.0 works fine under Windows 7 and so do
>>> the programmes, it's just that the licence thinks i'm trying to
>>> operate remotely, which i'm not. The licence i have is a personal one
>>> and should work on any machine i have the use of.
>>> Others must have enconted such a difficulty i'm just wondering if they
>>> might share a solution.
>>> thank you,
>>> Neil- Hide quoted text -
>> - Show quoted text -
>
> Haje,
> I installed the Windows XP Mode virtual machine under the Windows 7
```

operating system, but i get the error message:
"IDL Validation Error
Unable to obtain a license to run as a windows terminal server client"
which almost defeates the object of having a virtual machine.
Any suggestions?
Cheers,
Neil