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Subject: Re: Need a Coffee Break?

Posted by [David Fanning](#) on Thu, 08 Sep 2011 22:22:52 GMT

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Paul van Delst writes:

- >
- > Has anyone else who has a similar setup to you reported the same issue with that colorbar program? (I.e. via email since
- > no windows folk have responded to the newsgroup)
- >
- > Otherwise, how do you know it's an IDL problem and not a your-computer problem?

I always thought you were psychic, Paul!

No, I didn't hear from any other Windows users, and yes it did turn out to be my COMPUTER'S problem and NOT IDL's!

The clue came when I finally heard back from technical support late this afternoon. They had been unable to duplicate the problem on their computers and they suggested a couple of things about cleaning up the workspace (deleting some files that accumulate, etc.). This I did. Then, at their suggestion (I am too old, apparently, to remember that I used to suggest this to EVERYONE who had object graphics problems!) I ran the program with software rendering turned on and the program worked correctly.

OK! So I immediately downloaded the latest driver for my NVIDIA Quadro FX 580 graphics card. That took about 20 minutes (big!) and my desktop is a total mess now, but in fact, I just ran the program and it works properly with hardware rendering!

So, mea culpa! This problem solved. Now, I can \*really\* get back to trying to make these things work properly. :-)

I think I just got too sucked into all these reports of problems and I forgot to take a couple of deep breaths and THINK about things before I rushed to judgment. Wish I could say it won't happen again, but that's not the pattern I see developing in my life. :-(

Cheers,

David

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Sepore ma de ni thui. ("Perhaps thou speakest truth.")

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