
Subject: Re: IDLDE crashes when opening menus
Posted by [Christian](#) on Mon, 19 Mar 2012 23:22:16 GMT
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Turns out that the reason I can't get my license to appear in my profile is because it's too old...

So, the official response from RSI/ITT/Exelis is that they will not help me because I (well, my research group) has not given them money recently enough. At least they were nice enough to tell me quickly via email, rather than leave me hanging.

Since you have IDL 8.1 and are presumably a more recent customer, maybe you'll have more success?
