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Subject: Re: An error has occurred. See error log for more details.

Posted by [huiqiang.liu.37](#) on Mon, 22 Apr 2013 00:36:35 GMT

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> On Tuesday, April 9, 2013 3:16:33 AM UTC-6, huiqian...@gmail.com wrote:

>

>> Dear all,

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>> when opening IDL, the software will show as follow:

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>> Multiple operations have reported errors. select an error to view its details.

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>> An error has occurred. See error log for more details.

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>> java.lang.NullPointerException

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>> why and how to solve this problem?

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>> Thank you all!

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>  
>> Liu  
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>  
> What IDL version are you trying to run? What OS are you on? In the default workspace for your version there should be a .metadata folder with a file in it called .log. What are its contents? You can also run the idlde executable with the -debug argument, which should cause a shell to come up with extra error information in it as well.  
>  
> Thanks,  
>  
> Scott

Hi, Scott  
Thanks you for replying.  
My IDL is version7.0, OS is Win7,but it can be installed in the X86 folder.

I have checked the error log as below:

```
!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.666
!MESSAGE Unable to look up label for help keyword index topic
"/com.rsi.idl.doc.wv/Restricted_Rights_Notice.html" with missing "label" attribute (topic does not
exist in table of contents; using href as label)
!SESSION 2013-04-01 10:46:26.149 -----
eclipse.buildId=unknown
java.version=1.5.0_11
java.vendor=Sun Microsystems Inc.
BootLoader constants: OS=win32, ARCH=x86, WS=win32, NL=en_US
Command-line arguments: -os win32 -ws win32 -arch x86
```

```
!ENTRY org.eclipse.jface 4 0 2013-04-01 15:26:22.022
!MESSAGE Undefined context while filtering dialog/window contexts
!STACK 0
org.eclipse.core.commands.common.NotDefinedException: Cannot get the parent identifier from
an undefined context. org.eclipse.debug.ui.BreakpointView
at org.eclipse.core.commands.contexts.Context.getParentId(Context.java:201)
at org.eclipse.jface.bindings.BindingManager.createFilteredContextTreeFor(BindingManager.java:825)
at org.eclipse.jface.bindings.BindingManager.recomputeBindings(BindingManager.java:1720)
at org.eclipse.jface.bindings.BindingManager.contextManagerChanged(BindingManager.java:689)
at org.eclipse.core.commands.contexts.ContextManager.fireContextManagerChanged(ContextManager.java:152)
at org.eclipse.core.commands.contexts.ContextManager.addActiveContext(ContextManager.java:96)
at org.eclipse.ui.internal.contexts.ContextAuthority.updateContext(ContextAuthority.java:758)
```

at org.eclipse.ui.internal.contexts.ContextAuthority.activateContext(ContextAuthority.java:175)  
at org.eclipse.ui.internal.contexts.ContextService.activateContext(ContextService.java:88)  
at org.eclipse.ui.internal.contexts.SlaveContextService.doActivateContext(SlaveContextService.java:279)  
at org.eclipse.ui.internal.contexts.SlaveContextService.activateContext(SlaveContextService.java:164)  
at org.eclipse.ui.internal.contexts.SlaveContextService.activateContext(SlaveContextService.java:133)  
at org.eclipse.ui.internal.contexts.SlaveContextService.doActivateContext(SlaveContextService.java:279)  
at org.eclipse.ui.internal.contexts.SlaveContextService.activateContext(SlaveContextService.java:122)  
at org.eclipse.debug.internal.ui.views.breakpoints.BreakpointsView.partActivated(BreakpointsView.java:768)  
at org.eclipse.ui.internal.PartListenerList\$1.run(PartListenerList.java:72)  
at org.eclipse.core.runtime.SafeRunner.run(SafeRunner.java:37)  
at org.eclipse.core.runtime.Platform.run(Platform.java:857)  
at org.eclipse.ui.internal.PartListenerList.fireEvent(PartListenerList.java:57)  
at org.eclipse.ui.internal.PartListenerList.firePartActivated(PartListenerList.java:70)  
at org.eclipse.ui.internal.PartService.firePartActivated(PartService.java:73)  
at org.eclipse.ui.internal.PartService.setActivePart(PartService.java:171)  
at org.eclipse.ui.internal.WorkbenchPagePartList.fireActivePartChanged(WorkbenchPagePartList.java:56)  
at org.eclipse.ui.internal.PartList.setActivePart(PartList.java:126)  
at org.eclipse.ui.internal.WorkbenchPage.setActivePart(WorkbenchPage.java:3384)  
at org.eclipse.ui.internal.WorkbenchPage.requestActivation(WorkbenchPage.java:2928)  
at org.eclipse.ui.internal.PartPane.requestActivation(PartPane.java:265)  
at org.eclipse.ui.internal.PartPane.setFocus(PartPane.java:311)  
at org.eclipse.ui.internal.FastViewPane.showView(FastViewPane.java:493)  
at org.eclipse.ui.internal.Perspective.showFastView(Perspective.java:2025)  
at org.eclipse.ui.internal.Perspective.setActiveFastView(Perspective.java:1794)  
at org.eclipse.ui.internal.Perspective.setActiveFastView(Perspective.java:1807)  
at org.eclipse.ui.internal.Perspective.toggleFastView(Perspective.java:2180)  
at org.eclipse.ui.internal.WorkbenchPage.toggleFastView(WorkbenchPage.java:3717)  
at org.eclipse.ui.internal.ShowFastViewContribution.showView(ShowFastViewContribution.java:157)  
at org.eclipse.ui.internal.ShowFastViewContribution.access\$1(ShowFastViewContribution.java:155)  
at org.eclipse.ui.internal.ShowFastViewContribution\$3.widgetSelected(ShowFastViewContribution.java:138)  
at org.eclipse.swt.widgets.TypedListener.handleEvent(TypedListener.java:227)  
at org.eclipse.swt.widgets.EventTable.sendEvent(EventTable.java:66)  
at org.eclipse.swt.widgets.Widget.sendEvent(Widget.java:938)  
at org.eclipse.swt.widgets.Display.runDeferredEvents(Display.java:3682)  
at org.eclipse.swt.widgets.Display.readAndDispatch(Display.java:3293)  
at org.eclipse.ui.internal.Workbench.runEventLoop(Workbench.java:2389)  
at org.eclipse.ui.internal.Workbench.runUI(Workbench.java:2353)  
at org.eclipse.ui.internal.Workbench.access\$4(Workbench.java:2219)

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at org.eclipse.ui.internal.Workbench$.run(Workbench.java:466)
at org.eclipse.core.databinding.observable.Realm.runWithDefault (Realm.java:289)
at org.eclipse.ui.internal.Workbench.createAndRunWorkbench(Work bench.java:461)
at org.eclipse.ui.PlatformUI.createAndRunWorkbench(PlatformUI.j ava:149)
at org.eclipse.ui.internal.ide.application.IDEApplication.start (IDEApplication.java:106)
at org.eclipse.equinox.internal.app.EclipseAppHandle.run(Eclips eAppHandle.java:153)
at org.eclipse.core.runtime.internal.adaptor.EclipseAppLauncher
.runApplication(EclipseAppLauncher.java:106)
at org.eclipse.core.runtime.internal.adaptor.EclipseAppLauncher
.start(EclipseAppLauncher.java:76)
at org.eclipse.core.runtime.adaptor.EclipseStarter.run(EclipseS tarter.java:363)
at org.eclipse.core.runtime.adaptor.EclipseStarter.run(EclipseS tarter.java:176)
at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAcce ssorImpl.java:39)
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMe thodAccessorImpl.java:25)
at java.lang.reflect.Method.invoke(Method.java:585)
at org.eclipse.equinox.launcher.Main.invokeFramework(Main.java: 504)
at org.eclipse.equinox.launcher.Main.basicRun(Main.java:443)
at org.eclipse.equinox.launcher.Main.run(Main.java:1169)
```

!ENTRY org.eclipse.help 4 0 2013-03-28 19:39:33.644

!MESSAGE Unable to look up label for help keyword index topic  
"/com.rsi.idl.doc.core/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-28 19:39:33.644

!MESSAGE Unable to look up label for help keyword index topic  
"/com.rsi.idl.doc.dicom/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-28 19:39:33.644

!MESSAGE Unable to look up label for help keyword index topic  
"/com.rsi.idl.doc.dm/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-28 19:39:33.644

!MESSAGE Unable to look up label for help keyword index topic  
"/com.rsi.idl.doc.ext/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-28 19:39:33.644

!MESSAGE Unable to look up label for help keyword index topic  
"/com.rsi.idl.doc.wb/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-28 19:39:33.644

!MESSAGE Unable to look up label for help keyword index topic  
"/com.rsi.idl.doc.wv/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not

exist in table of contents; using href as label)

!SESSION 2013-03-29 09:00:02.303 -----

eclipse.buildId=unknown

java.version=1.5.0\_11

java.vendor=Sun Microsystems Inc.

BootLoader constants: OS=win32, ARCH=x86, WS=win32, NL=en\_US

Command-line arguments: -os win32 -ws win32 -arch x86

!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.588

!MESSAGE Unable to look up label for help keyword index topic

"/com.rsi.idl.doc.analyst/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.619

!MESSAGE Unable to look up label for help keyword index topic

"/com.rsi.idl.doc.core/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.619

!MESSAGE Unable to look up label for help keyword index topic

"/com.rsi.idl.doc.dicom/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.619

!MESSAGE Unable to look up label for help keyword index topic

"/com.rsi.idl.doc.dm/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.619

!MESSAGE Unable to look up label for help keyword index topic

"/com.rsi.idl.doc.ext/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.619

!MESSAGE Unable to look up label for help keyword index topic

"/com.rsi.idl.doc.wb/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.619

!MESSAGE Unable to look up label for help keyword index topic

"/com.rsi.idl.doc.wv/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.634

!MESSAGE Unable to look up label for help keyword index topic

"/com.rsi.idl.doc.analyst/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.634  
!MESSAGE Unable to look up label for help keyword index topic  
"/com.rsi.idl.doc.core/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.634  
!MESSAGE Unable to look up label for help keyword index topic  
"/com.rsi.idl.doc.dicom/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.634  
!MESSAGE Unable to look up label for help keyword index topic  
"/com.rsi.idl.doc.dm/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.634  
!MESSAGE Unable to look up label for help keyword index topic  
"/com.rsi.idl.doc.ext/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.650  
!MESSAGE Unable to look up label for help keyword index topic  
"/com.rsi.idl.doc.wb/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.650  
!MESSAGE Unable to look up label for help keyword index topic  
"/com.rsi.idl.doc.wv/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.666  
!MESSAGE Unable to look up label for help keyword index topic  
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!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.666  
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!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.666

!MESSAGE Unable to look up label for help keyword index topic  
"/com.rsi.idl.doc.ext/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.666

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"/com.rsi.idl.doc.wb/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!ENTRY org.eclipse.help 4 0 2013-03-29 11:06:04.666

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"/com.rsi.idl.doc.wv/Restricted\_Rights\_Notice.html" with missing "label" attribute (topic does not exist in table of contents; using href as label)

!SESSION 2013-04-01 10:46:26.149 -----

eclipse.buildId=unknown

java.version=1.5.0\_11

java.vendor=Sun Microsystems Inc.

BootLoader constants: OS=win32, ARCH=x86, WS=win32, NL=en\_US

Command-line arguments: -os win32 -ws win32 -arch x86