
Subject: RE: ERROR: Unsupported X Windows visual
Posted by [mallozzi](#) on Tue, 11 Mar 1997 08:00:00 GMT

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> I use idl on a remote machine running DEC OSF 4.0. My local machine is
> a PC running Linux. When I try to open _any_ idl windows (e.g. plot,
> ?), the following error message occurs:
> Unsupported X Windows visual (class: StaticGray, depth: 0).

I ran into a similar problem on my linux machine running at 16 bits
per pixel. What screen depth are you using (try xdpinfo)? I put
something like the following in the .Xdefaults file:

```
idlvizual: truecolor
```

Can't check it exactly right now, as I am at work. Anyway, this allows
me to open windows, although SHADE_SURF crashes IDL with a seg fault,
with the message "Array has a corrupted discriptor" I have talked to
RSI several times about this, but....well it still occurs in the 5.0b5.
Everything seems to work under 8bpp, but I don't think shutting down
my x-server and restarting in 8bpp whenever I want to use IDL is an
acceptable solution...sigh

-bob
