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Subject: Re: IDL help in 8.3

Posted by [Haje Korth](#) on Tue, 07 Jan 2014 12:42:26 GMT

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On Monday, January 6, 2014 3:24:23 PM UTC-5, amanda.o...@gmail.com wrote:

> On Thursday, January 2, 2014 11:51:02 AM UTC-7, Haje Korth wrote:

>

>> Hi,

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>> Happy New Year! The help system in 8.3 on Windows drives me absolutely bonkers.

Apparently it was decided to no longer include the internal help viewer. Now help is sent to the default web browser which in my case is Chrome. Problem is that tabs are not reused so that calling help 10 times yields 10 tabs cluttering up my browser. I did an extensive web search on reusing tabs without success; the flags for single tab option seem to have been removed. Has anyone solved this major annoyance with Chrome?

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>> Cheers,

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>> Haje

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> Hi Haje, The only work around I have for you at this point is the online help [exelisvis.com/docs](http://exelisvis.com/docs) I know it's not what you want, but it's what I've got, Happy new year!

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> Amanda

Amanda: Thanks for the response. I know we have spoken about the online docs and I have actually taken a look at them. They are nice to have, but, as you indicate, they do not solve the problem at hand.

I had some communication with tech support and in the process we filed two bug reports one for reusable tabs (IDL-69009) and one for the selection of the help browser (while the UI offers selection of any browser installed on the system, the help uses the default browser regardless of setting, IDL-69010). I do not know if the wording includes bringing the internal help browser back, but it should. I cannot state often enough that a well-functioning help system is key to usability.

superchromix: If I had to use an old help system it would be that of IDL 6.4. That functionality, especially the search, has yet to be matched by the Eclipse help system.

Cheers,  
Haje

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