
Subject: Re: MAP_SET error: linux
Posted by [davidf](#) on Fri, 06 Jun 1997 07:00:00 GMT
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[A copy of this article was sent to the cited author.]

Andy Loughe writes:

> David,
>
> It appears you don't rely heavily upon map_set when using IDL.
> These "low priority" grid line issues are **very** important to
> me. At our lab we are judged not only by the quality of our
> research, but also by the quality of the presentation of that
> research. Next week we will present work to ABC television,
> and I will use map_set to illustrate development of the current
> El Nino. If these maps (to be presented in a movie loop using
> Xinteranimate) all have a missing grid lines, to me and other geography
> types it will make the presentation look second rate. If the same
> occurs when I submit graphics for final publication to a journal,
> the presentation will look second rate to thousands of journal
> subscribers. I hope you see my point. Sure, there may be simple
> work arounds to this, but have fun applying those work arounds to all
> your IDL code which uses map_set. Software is supposed to make your
> life simpler and more enjoyable... to increase your productivity, not
> the other way around!
>
> I agree with Bob that it is frustrating to have a bug identified,
> but not fixed. I've been there before, I'm there now. Certainly
> I underestimate the magnitude of the task being undertaken by RSI,
> but I hope they can be responsive, especially to those who put forth
> the effort (at no charge) to beta test their proposed new releases.
>
> Andy

My apologies to both Andy and Bob (who, BTW, admits that he **was** having a bad day in a private e-mail to me) if I stepped on their toes. I know perfectly well that one person's minor problem is another person's show stopper, but that is my point, pretty much. RSI has their own priorities that (hopefully) have to do with business decisions and keeping the largest number of customers happy at any one time.

Lord knows I'm frustrated too. Right now I'm in the middle of a problem where "persistent" object graphics ain't acting so persistent. But I know some of those folks at RSI, and I can assure you that the ones I know are not sitting on their hands up there. They are working long, long hours to get this code

working. They are frustrated too, no doubt.

I'm just not sure it's helpful for them or us to cast our complaints with so much heat. I think we should identify problems, be persistent in asking for them to be fixed, but do it in a way that recognizes that RSI is not the enemy.

Save the heat for your internet service provider and the IRS.

Cheers,

David

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