
Subject: Re: Address Sanitizer Error: Heap-buffer-overflow

Posted by [Sudharshan Saranathan](#) on Fri, 18 Dec 2015 04:32:22 GMT

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On Thursday, 17 December 2015 19:09:36 UTC+5:30, Zachary Norman wrote:

> Your best bet would be to contact technical support for help on this. Their email is support@harris.com for North America or supporteu@harris.com for the rest of the world.

>

> That is a very strange error though. What version of IDL are you using and which installer did you use to install IDL? There are two: a OSX native installer GUI application and a UNIX style installer which is run from a terminal interface.

>

> -Zach (VIS)

Hello Zachary,

I am trying to run IDL 8.3. I used a .pkg file which installed the language through a GUI. I found nothing quirky during installation.

It's only when I started it that I discovered it wouldn't open. I can't seem to understand if this is a problem with IDL or with the machine.

Either way, thank you for the suggestion! I'll drop a mail to support.

Regards,
Sudharshan
