We installed Version 3 of PV-WAVE on our VAX cluster and a DECstation 3100 a
couple of months ago, replacing earlier versions of WAVE on both systems.
With the earlier version of WAVE on our VAX, I had written a FORTRAN routine
which enabled us to load data from an Rdb database directly into WAVE. I had
LINKIMAGEd this routine into WAVE so it looked like an ordinary WAVE command.
When I tried to run this routine with the new version of WAVE, fatal errors
occurred. A month ago I called the PV-HELP line, reported my problems, and
e-mailed them a copy of my FORTRAN source program. They responded by sending
me copies of two reference guides: "PV-WAVE Utility Routines" and "PV-WAVE
Guide to Using Linkimage". Thanks a lot PV! Even the examples in these
references do not run (specifically the examples on pages D-5 and D-30) under
Version 3 on our VAX. Two weeks ago I was told my problem had been turned
over to "responsive engineering". I am here to tell you that is a misnomer. I
am still awaiting a response. Is there anyone on the net who has succeeded in
linking and running a FORTRAN routine under WAVE Version 3? I could use
your help.

By the way, REFORM does not work on the DECstation version and POINT_LUN works
one way on the VAX and a different way on the DECstation. On these issues the
HELP line sent me a new version of REFORM and has given me no response (in
over a week now) on the POINT_LUN problem. I feel the help we have received
from Precision Visuals since the release of WAVE Version 3 has been miserable.

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| Vince Scullin                  | Never attribute to malice that     |
| Scientific Data Applications Branch | which can be adequately explained |
| NASA Lewis Research Center         | by ignorance.                    |
| Cleveland, Ohio 44135        uuvince@venus.lerc.nasa.gov (Vince Scullin) |
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