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Subject: Re: IDL (8.6.0) Help not working after update to MacOS Sierra 10.12.5  
Posted by [Markus Schmassmann](#) on Mon, 29 May 2017 09:21:55 GMT

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On 05/24/2017 08:32 PM, Barry Lesht wrote:

> Just got this from the technical support folks:

>

> "We have an existing bug report about this issue in our system (IDL-69794). I have added a note to the bug report that you are also encountering this issue. Hopefully, this issue will be fixed in a future release of IDL.

>

> If you have access to the internet from the environment in which you are using IDL, a possible workaround might be to use the on-line help system. This can be found using the link below:

> [https://www.harrisgeospatial.com/docs/using\\_idl\\_home.html](https://www.harrisgeospatial.com/docs/using_idl_home.html)"

Have you tried entering in your browser address bar

`file:///opt/idl/idl_current/help/online_help/IDL/idl.htm#cs hid=routine`

with the path changed to your path?

I know this is not so convenient, but it might work as a short term workaround.

Markus

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