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Subject: Re: graphics issue since last Windows 10 update ?

Posted by [Helder](#) on Tue, 14 Nov 2017 14:05:56 GMT

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On Tuesday, 14 November 2017 14:10:48 UTC+1, alx wrote:

> Le mardi 14 novembre 2017 12:12:24 UTC+1, Helder a écrit :

>> On Tuesday, 14 November 2017 11:46:30 UTC+1, alx wrote:

>>> My Workstation was recently updated to the last version of Windows 10 (so-called "Falls Creator update"). Since then, saving to disk any kind of graphics lead to the following:

>>> - in BITMAP format (PNG, BMP, GIF, PDF/BITMAP), everything is correct when reading the disk file (i.e. looks like to the version on screen), except that any text (annotations, axes, etc...) is replaced by a black rectangle (as if the text background color was replaces by the color of the characters).

>>> - in vectorized PDF (BITMAP=0), the text is correct but any image is drawn in B&W with an incorrect aspect ratio (the image frame is not completely filled up by the image itself).

>>> Has somebody an explanation and, even better, a workaround ?

>>> alx.

>>

>> Hi Alx,

>> not sure if it's the same problem, but look at the figures here:

>> <http://idl.marchetto.de/problems-exporting-fg-graphics/>

>> <http://idl.marchetto.de/problems-exporting-fg-graphics-2/>

>> The solution is here:

>> <http://idl.marchetto.de/problems-exporting-fg-graphics-temporary-solution/>

>>

>> I hope it helps.

>> Cheers,

>> Helder

>

> Many thanks for the tip Helder.

> It works well (excepted for the PDF problem which is likely to be unrelated, and maybe long lasting. I did not notice it before, because I am not often exporting to PDF).

> I guess that the bad export is related to the way in which IDL and Windows manage the true type fonts.

> What I can say is that everything was ok with Windows 10 up to the version 1703.

> The problem appeared after update to the version 1709 (the new last one, maybe buggy ?).

> Cheers,

> alx.

Dear Alx,

I almost never use pdf. Can't help with that.

In my case Win10 was already behaving bad since at least January 2016. I had, noticeably, the problem on my laptop, but not on the desktop (or the other way around). Got lots of headaches because of that.

But what I want to say, is that the problem is out there since a while (2 years?) and what drove me nuts at the time, was that not all exports failed, only a (high) fraction.

No idea who's to blame for this, Win or IDL.

Good luck with the pdf!  
Cheers,  
Helder

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