
Subject: window error: (class: StaticGray, depth: 0)
Posted by [Benyang Tang](#) on Wed, 24 May 2000 07:00:00 GMT
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When I open an IDL graphic window, I got this message. Any idea what it is? Thanks.

```
IDL> window
% Unsupported X Windows visual (class: StaticGray, depth: 0).
  Substituting default (class: <UndefinedVisual>, Depth: 0).
% Execution halted at: $MAIN$
```

Subject: Re: window error: (class: StaticGray, depth: 0)
Posted by [Benyang Tang](#) on Wed, 24 May 2000 07:00:00 GMT
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I found this posting by Jacques Basson. It solves my problem. Thank you for your attention.

```
=====
Try typing
```

```
device, true_color=24
```

I get the same error if I don't type it in (I am also running 1024x768, 16bpp).

Jacques
=====

Benyang Tang wrote:

```
>
> When I open an IDL graphic window, I got this message. Any idea what it is? Thanks.
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> IDL> window
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>   Substituting default (class: <UndefinedVisual>, Depth: 0).
> % Execution halted at: $MAIN$
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