
Subject: What's happening at support@pvi.com??
Posted by [mpewth](#) on Wed, 02 Mar 1994 04:26:08 GMT
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We have just purchased PV-WAVE CL v.4.2 recently, unfortunately the CD sent to us can't install PV-WAVE onto a DEC with OSF/1. The installation script only checks for Solaris, HPUX and AIX.

I have sent an e-mail to support@pvi.com on 21 Feb, which I received an automatic respond e-mail from them, saying they will reply me in two days time with an answer or a status of my query. I waited till 25 Feb and there was no reply from support@pvi.com, so I sent another e-mail that day, this time I didn't even received any automatic respond from them.

Till today, which is about 9 days days from the day I first e-mailed them, I have yet to hear anything from them.

If anybody at support@pvi.com is reading this, can you PLEASE, tell me what is going on at your site, and also the answer or AT LEAST a status to my query.

I would appreciate if anybody who have any dealings with support@pvi.com give their comments here.

Thank You.

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