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Subject: personal license problem

Posted by [news.qwest.net](#) on Mon, 26 Feb 2007 17:44:43 GMT

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I am trying to install idl 6.3 on my winxp laptop.  
Anyone come across this error when trying to  
set up a personal license?

I get the following error message (when running  
the license wizard)

[ searching for root directory]  
unable to obtain a parent folder name.

Then the license app exits.

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Subject: Re: personal license problem

Posted by [news.qwest.net](#) on Thu, 01 Mar 2007 17:58:35 GMT

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"Haje Korth" <haje.korth@nospam.jhuapl.edu> wrote in message  
news:es70sm\$i4c\$1@aplcore.jhuapl.edu...

> You are going through the typical headaches honest (paying) users have.  
> BTW: Personal-use licenses are not as restrictive and are not tied to the  
> harddrive.

Under windows it seems to be. I had to get a specific license file  
to install it on my laptop. I assume if I install it anywhere else  
I will need to go through the request procedure again.

It seems like, under windows, the personal use license is really  
just 3 node-locked licenses.

Cheers,  
bob

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Subject: Re: personal license problem

Posted by [David Fanning](#) on Thu, 01 Mar 2007 19:04:10 GMT

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R.G. Stockwell writes:

> It seems like, under windows, the personal use license is really  
> just 3 node-locked licenses.

I don't think so. At least I've never had any trouble.  
I've traveled with various laptops over the years and I  
always just install IDL on the laptop and copy the personal use  
license file over from my office machine and off I go. Never  
a minute's trouble.

Cheers,

David

--

David Fanning, Ph.D.

Fanning Software Consulting, Inc.

Coyote's Guide to IDL Programming: <http://www.dfanning.com/>

Sepore ma de ni thui. ("Perhaps thou speakest truth.")

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Subject: Re: personal license problem

Posted by [news.qwest.net](http://news.qwest.net) on Thu, 01 Mar 2007 19:18:11 GMT

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"David Fanning" <[news@dfanning.com](mailto:news@dfanning.com)> wrote in message  
news:MPG.2050d19527d08b3e989e9d@news.frii.com...

> R.G. Stockwell writes:

>

>> It seems like, under windows, the personal use license is really  
>> just 3 node-locked licenses.

>

> I don't think so. At least I've never had any trouble.

> I've traveled with various laptops over the years and I

> always just install IDL on the laptop and copy the personal use

> license file over from my office machine and off I go. Never

> a minute's trouble.

Really? Hmmmm. That exact thing did not work for me.

I have two distinct license files on my two computers

(desktop and laptop). Both have "personal use licenses".

Both are win xp and idl 6.3. Very odd. In fact, I don't want  
to go into details, but I have a very specific hardware related  
item in my license.

Perhaps they have changed the way they handle personal  
use licenses now that ITTVIS is in charge, so one license  
does not give "unlimited" use. And perhaps you are  
grandfathered in with the old style license.

I have no problem with needing to request a new installation  
with the IDL folks, but if i remember correctly, it is limited to  
3 total licenses. Which is kind of a bummer since I personally

have 4 computers (2 desktops 2 laptops).

Cheers,  
bob

---

Subject: Re: personal license problem  
Posted by [Haje Korth](#) on Thu, 01 Mar 2007 21:12:12 GMT  
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Bob,  
my license works as advertised by David, too. No problems at all. And ITTVIS better not change this. Your license sounds terribly painful. What if you switch computers? Between Laptop, Lab PC, and Desktop PC one is replaced about every year. It seems unfair that the paying customer base has to live with these issues, while others go out on the internet searching for a hassle-free solution to license IDL. But we all know: Life's unfair. :-)

Haje

"R.G. Stockwell" <no@email.please> wrote in message  
news:45e726ec\$0\$25773\$815e3792@news.qwest.net...  
> "David Fanning" <news@dfanning.com> wrote in message  
> news:MPG.2050d19527d08b3e989e9d@news.frii.com...  
>> R.G. Stockwell writes:  
>>  
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>> a minute's trouble.  
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> item in my license.  
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> with the IDL folks, but if i remember correctly, it is limited to  
> 3 total licenses. Which is kind of a bummer since I personally  
> have 4 computers (2 desktops 2 laptops).  
>  
>  
>  
> Cheers,  
> bob  
>

---

Subject: Re: personal license problem  
Posted by [David Fanning](#) on Thu, 01 Mar 2007 21:44:02 GMT  
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R.G. Stockwell writes:

> Perhaps they have changed the way they handle personal  
> use licenses now that ITTVIS is in charge, so one license  
> does not give "unlimited" use. And perhaps you are  
> grandfathered in with the old style license.

I don't think they would grandfather me in. I can't even get Favored Nation Trade Status with them:

[http://www.ittvis.com/network/idl\\_relatedsites.asp](http://www.ittvis.com/network/idl_relatedsites.asp)

I think it is more likely that this license of yours isn't really a "personal use license". I have heard rumors that sometimes when people ask for a "personal" license for a traveling computer that the request is granted. Could this be the kind of license you have? An unofficial accommodation for a favored customer?

Cheers,

David

--

David Fanning, Ph.D.  
Fanning Software Consulting, Inc.  
Coyote's Guide to IDL Programming: <http://www.dfanning.com/>

Sepore ma de ni thui. ("Perhaps thou speakest truth.")

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Subject: Re: personal license problem

Posted by [news.qwest.net](http://news.qwest.net) on Thu, 01 Mar 2007 22:55:45 GMT

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"David Fanning" <[news@dfanning.com](mailto:news@dfanning.com)> wrote in message  
news:MPG.2050f6efa4adcf5a989ea0@news.frii.com...

> R.G. Stockwell writes:

>

>> Perhaps they have changed the way they handle personal  
>> use licenses now that ITTVIS is in charge, so one license  
>> does not give "unlimited" use. And perhaps you are  
>> grandfathered in with the old style license.

>

> I don't think they would grandfather me in. I can't  
> even get Favored Nation Trade Status with them:

>

> [http://www.ittvis.com/network/idl\\_relatedsites.asp](http://www.ittvis.com/network/idl_relatedsites.asp)

Yikes! I have a question to ask. WTF?

(Is it because of your human rights violations?)

> I think it is more likely that this license of yours  
> isn't really a "personal use license". I have heard rumors  
> that sometimes when people ask for a "personal" license  
> for a traveling computer that the request is granted.  
> Could this be the kind of license you have? An  
> unofficial accommodation for a favored customer?

Perhaps it is an unofficial accommodation, but it did  
cost me \$600 to upgrade my current fixed node license  
maintenance agreement up to a personal use license  
agreement. (plus the yearly maintenance has increased  
as well).

I think I may be on the "outs" with IDL, since Chris  
Torrence is a wavelet guy, and the S-Transform is  
superior to wavelets in every way shape and form.  
So, they yank my chain on licensing issues. j/k

Cheers,  
bob

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Subject: Re: personal license problem  
Posted by [David Fanning](#) on Fri, 02 Mar 2007 00:41:59 GMT  
[View Forum Message](#) <> [Reply to Message](#)

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R.G. Stockwell writes:

>> I don't think they would grandfather me in. I can't  
>> even get Favored Nation Trade Status with them:  
>>  
>> [http://www.ittvis.com/network/idl\\_relatedsites.asp](http://www.ittvis.com/network/idl_relatedsites.asp)  
>  
> Yikes! I have a question to ask. WTF?  
> (Is it because of your human rights violations?)

Making bad jokes and wasting people's time on the IDL  
newsgroup, I guess. I'm trying to find out. :-)

Cheers,

David

--  
David Fanning, Ph.D.  
Fanning Software Consulting, Inc.  
Coyote's Guide to IDL Programming: <http://www.dfanning.com/>  
Sepore ma de ni thui. ("Perhaps thou speakest truth.")

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Subject: Re: personal license problem  
Posted by [news.qwest.net](#) on Fri, 02 Mar 2007 16:26:25 GMT  
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"David Fanning" <[news@dfanning.com](mailto:news@dfanning.com)> wrote in message  
[news:MPG.205120af9afb5109989ea1@news.frii.com...](mailto:news:MPG.205120af9afb5109989ea1@news.frii.com...)

> R.G. Stockwell writes:  
>  
>>> I don't think they would grandfather me in. I can't  
>>> even get Favored Nation Trade Status with them:  
>>>  
>>> [http://www.ittvis.com/network/idl\\_relatedsites.asp](http://www.ittvis.com/network/idl_relatedsites.asp)  
>>  
>> Yikes! I have a question to ask. WTF?  
>> (Is it because of your human rights violations?)  
>  
> Making bad jokes and wasting people's time on the IDL  
> newsgroup, I guess. I'm trying to find out. :-)

Perhaps they view you as Colonel Kurtz type character,

a charismatic demigod who has clearly gone insane (for instance, speaking in tongues on this newsgroup) and commands a legion of loyal IDLminions from the dark backwaters of usenet.

If an errand boy sent by grocery clerks shows up, run away.

-bob

---

---

Subject: Re: personal license problem  
Posted by [David Fanning](#) on Fri, 02 Mar 2007 16:51:46 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

R.G. Stockwell writes:

- > Perhaps they view you as Colonel Kurtz type character,
- > a charismatic demigod who has clearly gone insane (for instance,
- > speaking in tongues on this newsgroup) and commands a
- > legion of loyal IDLminions from the dark backwaters of usenet.
- >
- > If an errand boy sent by grocery clerks shows up, run away.

Would you be free to speak at my retirement party? I like this theory! :-)

Cheers,

David

--

David Fanning, Ph.D.  
Fanning Software Consulting, Inc.  
Coyote's Guide to IDL Programming: <http://www.dfanning.com/>  
Sepore ma de ni thui. ("Perhaps thou speakest truth.")

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Subject: Re: personal license problem  
Posted by [Kenneth Bowman](#) on Fri, 02 Mar 2007 17:14:35 GMT  
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In article <MPG.2052041193a1558e989ea8@news.frii.com>,  
David Fanning <news@dfanning.com> wrote:

ITT called me earlier this week to ask permission to link to my IDL web site (which I thought was courteous of them).

We discussed the "Related Sites ..." page, and my first comment was, "David's site isn't on here!" I was assured that they were talking with you and left

it at that.

I raised another issue that I think is important for the IDL community. They have set up IDL and ENVI forums accessible through their web site

<http://www.itvis.com/forum/choosecategory.asp>

In my view this leads to the creation of two separate user communities, one that uses this group, and one that uses their forums.

I am wondering whether there might be a technical solution to this, or whether we need to think about moving this discussion to their web site, and whether they would feel obligated to moderate (censor) postings in their forum, among other things.

Perhaps we need to keep a free and independent channel, but I don't really want to spend the time going through two different user forums.

Any thoughts?

Ken Bowman

---

Subject: Re: personal license problem  
Posted by [Paul Van Delst\[1\]](#) on Fri, 02 Mar 2007 18:14:50 GMT  
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Kenneth Bowman wrote:

- > In article <MPG.2052041193a1558e989ea8@news.frii.com>,
- > David Fanning <news@dfanning.com> wrote:
- >
- > ITT called me earlier this week to ask permission to link to my IDL web site
- > (which I thought was courteous of them).
- >
- > We discussed the "Related Sites ..." page, and my first comment was, "David's
- > site isn't on here!" I was assured that they were talking with you and left
- > it at that.
- >
- > I raised another issue that I think is important for the IDL community. They
- > have set up IDL and ENVI forums accessible through their web site
- >
- > <http://www.itvis.com/forum/choosecategory.asp>
- >
- > In my view this leads to the creation of two separate user communities,
- > one that uses this group, and one that uses their forums.
- >
- > I am wondering whether there might be a technical solution to this, or
- > whether we need to think about moving this discussion to their web site,

- > and whether they would feel obligated to moderate (censor) postings
- > in their forum, among other things.

I don't see why they couldn't forward posts to their forum to the IDL newsgroup with an appropriate subject line mod indicating this fact. Maybe users could even have an option to turn this off in their user profile (I assume they have to register to use the ITTVIS forum).

Seems like Forum users would get double bang for their buck since the newsgroup is a much more widely read forum.

- > Perhaps we need to keep a free and independent channel, but I don't really want
- > to spend the time going through two different user forums.

I don't tend to use vendor forums because of a) I have to log in [I have enough usernames and passwords to remember thanks very much] and b) they're never as widely read as usenet. Exceptions are in cases where I need to get an vendor rep response asap. I would expect that questions directly addressed to RSI/ITTVIS folks on their forum would be answered \*same day\* by RSI/ITTVIS folks.

cheers,

paulv

--

Paul van Delst            Ride lots.  
CIMSS @ NOAA/NCEP/EMC            Eddy Merckx

---

Subject: Re: personal license problem  
Posted by [David Fanning](#) on Fri, 02 Mar 2007 18:35:16 GMT  
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Paul van Delst writes:

- > I would expect that questions directly addressed to
- > RSI/ITTVIS folks on their forum would be answered
- > \*same day\* by RSI/ITTVIS folks.

You must have purchased the GOLD DELUXE support contract. :-)

Cheers,

David

--

David Fanning, Ph.D.  
Fanning Software Consulting, Inc.  
Coyote's Guide to IDL Programming: <http://www.dfanning.com/>

Sepore ma de ni thui. ("Perhaps thou speakest truth.")

---

---

Subject: Re: personal license problem

Posted by [David Fanning](#) on Fri, 02 Mar 2007 22:19:32 GMT

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Kenneth Bowman writes:

- > I raised another issue that I think is important for the IDL community. They
- > have set up IDL and ENVI forums accessible through their web site
- >
- > <http://www.itvis.com/forum/choosecategory.asp>
- >
- > In my view this leads to the creation of two separate user communities,
- > one that uses this group, and one that uses their forums.
- >
- > I am wondering whether there might be a technical solution to this, or
- > whether we need to think about moving this discussion to their web site,
- > and whether they would feel obligated to moderate (censor) postings
- > in their forum, among other things.

Maybe it's just me, but I find web-browser based forums like this clunky to use. The interface just gets in the way too much. (Maybe I'm just wedded to my newsgroup browser.) It gives me a very limited view of what is available to me, and I spend too much time hitting the BACK button. I already waste too much time hanging around the newsgroup. Wasting more navigating a forum like this doesn't appeal to me.

- > Perhaps we need to keep a free and independent channel, but I don't really want
- > to spend the time going through two different user forums.

I think it very unlikely that you would have a free and independent channel on a vendor site. But I don't think we can even decide. The Internet is too diffuse and non-centrally organized. Groups will form, and information will get out, despite all efforts to control it. In the end, people will congregate where their questions get answered. I know which user forum I would bet on, if I were a betting kind of person. I'd go where the jokes are. :-)

Cheers,

David

--

David Fanning, Ph.D.

Fanning Software Consulting, Inc.

Coyote's Guide to IDL Programming: <http://www.dfanning.com/>  
Sepore ma de ni thui. ("Perhaps thou speakest truth.")

---

---

Subject: Re: personal license problem  
Posted by [Kenneth Bowman](#) on Fri, 02 Mar 2007 23:17:46 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

In article <MPG.205250d87e5d84cc989ead@news.frii.com>,  
David Fanning <news@dfanning.com> wrote:

> I think it very unlikely that you would have a free and independent  
> channel on a vendor site. But I don't think we can even decide. The  
> Internet is too diffuse and non-centrally organized. Groups will  
> form, and information will get out, despite all efforts to control  
> it. In the end, people will congregate where their questions get  
> answered. I know which user forum I would bet on, if I were a betting  
> kind of person. I'd go where the jokes are. :-)

I just hate to think of all those people on the ITT forum not getting  
the benefit of our collective wisdom. ;-)

Or is that the kind of joke you mean?

Ken

---

---

Subject: Re: personal license problem  
Posted by [David Fanning](#) on Fri, 02 Mar 2007 23:43:37 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

Kenneth Bowman writes:

> I just hate to think of all those people on the ITT forum not getting  
> the benefit of our collective wisdom. ;-)  
>  
> Or is that the kind of joke you mean?

That's it. That's what makes it fun. ;-)

Cheers,

David

--

David Fanning, Ph.D.  
Fanning Software Consulting, Inc.  
Coyote's Guide to IDL Programming: <http://www.dfanning.com/>

Sepore ma de ni thui. ("Perhaps thou speakest truth.")

---

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Subject: Re: personal license problem

Posted by [Paul Van Delst\[1\]](#) on Mon, 05 Mar 2007 22:17:27 GMT

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David Fanning wrote:

> Paul van Delst writes:

>

>> I would expect that questions directly addressed to  
>> RSI/ITTVIS folks on their forum would be answered  
>> \*same day\* by RSI/ITTVIS folks.

>

> You must have purchased the GOLD DELUXE support contract. :-)

They offer support contracts? What is all the \$\$\$ shelled out for licenses + yearly maintenance for, then?

:o)

Seriously, though, if RSI/ITTVIS start up an IDL forum on their webpage that isn't monitored by RSI/ITTVIS people that can provide an intelligent response within a single business day (where appropriate), then what's the point?

paulv

--

Paul van Delst            Ride lots.  
CIMSS @ NOAA/NCEP/EMC

Eddy Merckx

---

---

Subject: Re: personal license problem

Posted by [David Fanning](#) on Mon, 05 Mar 2007 23:21:21 GMT

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Paul van Delst writes:

> Seriously, though, if RSI/ITTVIS start up an IDL forum on their webpage that isn't  
> monitored by RSI/ITTVIS people that can provide an intelligent response within a single  
> business day (where appropriate), then what's the point?

Well, it keeps some customers away from the newsgroup and the treacherous knavery that goes on there. That could be an advantage. :-)

Cheers,

David

P.S. I do notice that a search of 'IDL newsgroup' on the ITTVIS web pages comes up empty handed.

--

David Fanning, Ph.D.  
Fanning Software Consulting, Inc.  
Coyote's Guide to IDL Programming: <http://www.dfanning.com/>  
Sepore ma de ni thui. ("Perhaps thou speakest truth.")

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Subject: Re: personal license problem  
Posted by [chris\\_torrence@NOSPAM](mailto:chris_torrence@NOSPAM) on Fri, 09 Mar 2007 19:47:39 GMT  
[View Forum Message](#) <> [Reply to Message](#)

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On Mar 1, 3:55 pm, "R.G. Stockwell" <n...@email.please> wrote:

>  
> I think I may be on the "outs" with IDL, since Chris  
> Torrence is a wavelet guy, and the S-Transform is  
> superior to wavelets in every way shape and form.  
> So, they yank my chain on licensing issues. j/k  
>  
> Cheers,  
> bob

Hi Bob,

Sorry to hear that you are having license problems. I would suggest contacting your sales rep or tech support to find out what the problem is.

Would you be willing to put your S-Transform code up on the IDL Code Bank?

<http://www.itvis.com/codebank/>

That would be great. Every mathematical algorithm has it's advantages/disadvantages, and it would be great if more users in the community could try out your code.

Cheers,  
Chris Torrence  
ITT Visual Information Solutions

---

---

Subject: Re: personal license problem  
Posted by [news.qwest.net](http://news.qwest.net) on Mon, 12 Mar 2007 16:55:11 GMT  
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"chris\_torrence@NOSPAMyahoo.com" <gorthmog@gmail.com> wrote in message  
news:1173469659.182918.177480@c51g2000cwc.googlegroups.com.. .

> Hi Bob,

>

> Sorry to hear that you are having license problems. I would suggest

> contacting your sales rep or tech support to find out what the problem

> is.

Hi Chris,

thanks for the message. I did talk to tech support, and they did  
have me gather info on my system and generated a new license file  
for me.

The personal license is directly tied to the hardware, is that how  
the personal licenses now work? I was expecting to be able to use  
my personal license on any computer, but it appears to be a node locked  
license.

> Would you be willing to put your S-Transform code up on the IDL Code

> Bank?

> <http://www.itvis.com/codebank/>

Thanks, I will look into that, and try to find some time to write  
some presentable code.

Cheers,

bob

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