## Subject: Re: WindowsXP IDLWorkbench hang issue Posted by David Fanning on Sat, 08 Mar 2008 17:19:27 GMT

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## M. Katz writes:

- > On Windows XP, I run some pretty complex IDL gui applications that
- > always run well in IDL 6.4. Lately, in IDL 7.0, I've had a problem
- > where the Workbench window freezes (hourglass cursor) while the rest
- > of the gui applications remain up and running, responsive, and fine.
- > Usually it happens while I'm editing in the program window, or typing
- > a simple print statement (like adding two numbers) in the command
- > line. The Workbench hangs indefinitely until ctrl-alt-delete.

>

- > It seems just about impossible to debug in the usual way because it's
- > de-correlated from the gui apps, and it's not related to a program
- > execution error when it occurs. Any ideas?

>

- > BTW, this is on a recent quad-core Intel machine with 1 GB of RAM and
- > an up-to-date XP version.

Good luck coming up with an example program you can send to ITTVIS. :-)

I have \*absolutely\* no basis for thinking so, but I wouldn't be a bit surprised if adding 2-3 more GB of RAM to this machine didn't solve this problem. Let's just call it intuition, and experience running the IDL Workbench on a variety of machines.

Cheers.

David

--

David Fanning, Ph.D.

Fanning Software Consulting, Inc.

Coyote's Guide to IDL Programming: http://www.dfanning.com/

Sepore ma de ni thui. ("Perhaps thou speakest truth.")

Subject: Re: WindowsXP IDLWorkbench hang issue Posted by M. Katz on Fri, 14 Mar 2008 00:10:01 GMT

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Thanks, David,

I now have 2GB of RAM, and the problem persists, but I've narrowed it down. (The ITTVis people are helping me as well.)

It turns out that I can make the Workbench reliably hang when text in the program window is selected and I attempt to copy/cut/paste with control-cxv. If it doesn't happen on the first or second copy/paste then it will happen on the third, fourth, or fifth.

## Testing a few things:

- 1. When starting a clean, fresh Workbench, with none of my usual apps, the problem goes away.
- 2. With my old Workbench, and the startup file removed, none of my usual GUIs launch and the problem also goes away.
- 3. Bring back the GUIs, and I bring back the hang. Remember that when it hangs, it's on the Workbench that's frozen. All of the GUI apps/events are running fine.

M.