Subject: IDL 7.0 on Mac: Help Mailto Link
Posted by maye on Tue, 24 Jun 2008 14:12:47 GMT
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Hello!
I am wondering how I could commit a comment to a help page with the
link in the help-page:

mailto:idldocs@ittvis.com?subject=Comment%20on%20documentation%20page
 %20Line_Plots.html&body=Hello,%0D%0DI%20have%20a%20comme nt%20on%20this
 %20documentation%20topic:%0D%0D%20%20Topic:%20Line_Plots.htm l%0D
 %20%20Help%20plugin:%20com.rsi.idl.doc.tutorials%0D%20%20Pro duct
%20version:%20IDL%207.0%0D%0D

But this link not doing anything. Do I have to set something up in the
preferences?
If so, where is it? I couldn't find anything like "default mailer?"
Many thanks for your help!
Best regards,
Michael
PS.:
Mac OS 10.5.2
IDL 7.0.0 (although updated via online update, so should be 7.0.1)

Subject: Re: IDL 7.0 on Mac: Help Mailto Link
Posted by Douglas G. Dirks on Tue, 01 Jul 2008 23:08:52 GMT
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Michael Aye wrote:
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 > link in the help-page:
 >
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 > %20documentation%20topic:%0D%0D%20%20Topic:%20Line_Plots.htm l%0D
 > %20%20Help%20plugin:%20com.rsi.idl.doc.tutorials%0D%20%20Pro duct
 > %20version:%20IDL%207.0%0D%0D
 >
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 > preferences?
 > If so, where is it? I couldn't find anything like "default mailer?"
 > Many thanks for your help!
 > Best regards,
 > Michael
 > PS.:
 > Mac OS 10.5.2

> IDL 7.0.0 (although updated via online update, so should be 7.0.1)
>

Hi Michael,

There is a problem with the handling of mailto links in the help view
(when the help is running inside the workbench interface). This only
affects Mac OS X (as far as we know). We've got a bug filed with the
Eclipse user assistance team, but so far no news of a fix.

The workaround, as Mike Galloy points out elsewhere, is to display
the help topic in a web browser rather than in the help view. If you
select "Help Contents" from the workbench Help menu, the help system
will launch in a browser rather than in the help view. (On a Mac,
it will launch Safari.) You can then navigate to the topic in question
and click the "comment" link.

Alternately, you can send comments about the documentation to
idldocs@ittvis.com directly. If you choose to do this, please include
the title of the topic you're commenting and which IDL version you're
running on so we can locate the text you're referring to. (Using the
link fills in some extra information about which version of the help
content you're looking at, so please use the link if you can.)

Sorry for the inconvenience,

Doug Dirks

Douglas G. Dirks
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