Subject: problem with online help IDL v7.0
Posted by pruthvi on Fri, 01 Aug 2008 11:08:40 GMT

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Hello!

I have recently switched to linux (Ubuntu 8.0) and installed IDL(v7.0)
using all default settings. I am experiencing following problem with
help system.

whenever I seek help using command "?" or click on menu "help-> Help
Content", IDL opens firefox but only error page displayed stating
"while trying to retrieve the URL: http:/127.0.0.1: ...connection
refused". But if I start idlde with super user privilege, help is
displayed normally.

It appears to me more a linux problem than IDL problem, but for me it
is happening while using IDL and in case anyone has exprienced similar
problem before, can throw light on it.

Thanking you in advance

PV

Subject: Re: problem with online help IDL v7.0
Posted by George White on Sat, 09 Aug 2008 18:50:04 GMT

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On Fri, 1 Aug 2008, pruthvi wrote:

> I have recently switched to linux (Ubuntu 8.0) and installed IDL(v7.0)
> using all default settings. I am experiencing following problem with
> help system.
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> Content", IDL opens firefox but only error page displayed stating
> "while trying to retrieve the URL: http:/127.0.0.1: ...connection
> refused". But if I start idlde with super user privilege, help is
> displayed normally.
>
> It appears to me more a linux problem than IDL problem, but for me it
> is happening while using IDL and in case anyone has exprienced similar
> problem before, can throw light on it.

I have the same problem on MacOSX (but not linux!). IDL is now using the
Eclipse help system, which uses a small web server. In my case the
command to start the web server fails unless it is run with root/admin

privileges.

You can read about the help system at:
< http://www.ibm.com/developerworks/opensource/library/os-eche lp/>.

I have also seen reports of this problem from Eclipse users on
real unix, but haven't had time to track down the solution.

--
George White <aa056@chebucto.ns.ca> <gnw3@acm.org>
189 Parklea Dr., Head of St. Margarets Bay, Nova Scotia B3Z 2G6

Subject: Re: problem with online help IDL v7.0
Posted by pruthvi on Wed, 10 Sep 2008 10:20:16 GMT
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On Aug 1, 4:08 pm, pruthvi <pruthvi.vall...@gmail.com> wrote:
> Hello!
>
> I have recently switched to linux (Ubuntu 8.0) and installed IDL(v7.0)
> using all default settings. I am experiencing following problem with
> help system.
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> whenever I seek help using command "?" or click on menu "help-> Help
> Content", IDL opens firefox but only error page displayed stating
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> refused". But if I start idlde with super user privilege, help is
> displayed normally.
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> It appears to me more a linux problem than IDL problem, but for me it
> is happening while using IDL and in case anyone has exprienced similar
> problem before, can throw light on it.
>
> Thanking you in advance
>
> PV

Today I found solution to this problem accidentally. I have one
instant messaging application named "pidgin" on my computer. Today I
changed the proxy settings for this application from manual
configuration to direct internet connection. Subsequently, when I ran
IDLDE, it started showing help in browser properly. To confirm that
this was really due to change in PIDGIN's network settings, I changed
back the proxy setting of PIDGIN from "direct internet connection" to
"manual". This again stopped IDLDE from showing help and started
showing "connection refused" error message.

It would be worth mentioning that all the while my browser (Firefox 3.) used option "System proxy" and never had problem in displaying web-page. My system proxy are set to relevant proxy setting for my department. It appears to me as though some configuration file is common between PIDGIN and IDLDE but don't know which one.

Hope this is helpful to someone.

PV