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Subject: Re: Anybody tried KR's new dll for avi?  
Posted by [ronn](#) on Fri, 18 Sep 2009 08:43:57 GMT

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Hi Eugene,

Did you get it via the workbench update or directly from the website?  
Either way, there was one day where I had a bad version up there and  
maybe you got that one. Just get the new one and replace the old and  
you should be fine.

Ronn Kling

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Subject: Re: Anybody tried KR's new dll for avi?  
Posted by [fututre.keyboard](#) on Mon, 28 Sep 2009 03:36:24 GMT

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Hi, Ronn

Sorry for getting back to this post so late. I tried to get the latest  
version of your dlm both from workbench and from your website. I still  
got the same error msg. In order to see the msgs, I finally tried once  
on my colleague's laptop which is a pure english locale vista, and I  
saw this,

```
IDL> DLM_REGISTER, 'C:\Program Files\ITT\IDL70\bin
\bin.x86\KRSgRAVI.dlm'
IDL> DLM_LOAD, 'KRSGRAVI'
% DLM_LOAD: Error loading sharable executable.
        Symbol: IDL_Load, File = C:\Program Files\ITT\IDL70\bin
\bin.x86\KRSgRAVI.dll
        The application has failed to start because its side-by-
side configuration is incorrect. Please see
        the application event log for more detail.
% Execution halted at: $MAIN$
```

I guess that is what I was having on my computer since we have the  
same installation of idl 7.0.3.

Thanks for your help!

Best,  
Eugene

> Hi Eugene,  
>  
> Did you get it via the workbench update or directly from the website?  
> Either way, there was one day where I had a bad version up there and  
> maybe you got that one. Just get the new one and replace the old and  
> you should be fine.  
>  
> Ronn Kling

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