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Subject: Re: does anyone NOT have to force quit SWT/IDLHelp on Mac OS X?

Posted by [Doug Edmundson](#) on Thu, 15 Oct 2009 17:37:20 GMT

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Hi Will,

wallabadah wrote:

- > Hi All,
- >
- > Subject line says it all - I think this is probably an Eclipse-related
- > problem rather than IDL per se, but it's annoying nonetheless. I'm not
- > running the idlde, I've observed this in all versions of IDL 7.X and
- > Mac OS X 10.5.x to 10.6.x.
- >
- > There was some discussion of this on the list back in June ([http://groups.google.com.au/group/comp.lang.idl-pvwave/browse\\_thread/thread/ef8263aa1f94fa9c/dfcfaa170ee92e5c?](http://groups.google.com.au/group/comp.lang.idl-pvwave/browse_thread/thread/ef8263aa1f94fa9c/dfcfaa170ee92e5c?hl=en&lnk=gst&q=SWT#dfcfaa170ee92e5c)
- > [hl=en&lnk=gst&q=SWT#dfcfaa170ee92e5c](http://groups.google.com.au/group/comp.lang.idl-pvwave/browse_thread/thread/ef8263aa1f94fa9c/dfcfaa170ee92e5c?hl=en&lnk=gst&q=SWT#dfcfaa170ee92e5c)), but no resolution was reached.
- >
- > Does anyone have any suggestions?
- >
- > Will.

We are aware of the bug. In fact, I drew the short straw and am assigned to fix it. ;-) Hopefully the Eclipse code will be agreeable.

If you ever need to contact our technical support on this issue, the bug is logged as CR 55132. The plan is to have some kind of resolution to this by the next release of IDL.

Cheers,  
Doug

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Subject: Re: does anyone NOT have to force quit SWT/IDLHelp on Mac OS X?

Posted by [wallabadah](#) on Thu, 15 Oct 2009 22:23:42 GMT

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On Oct 16, 4:37 am, Doug Edmundson <[do...@ittvis.com](mailto:do...@ittvis.com)> wrote:

- > Hi Will,
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- >
- > wallabadah wrote:
- >> Hi All,
- >
- >> Subject line says it all - I think this is probably an Eclipse-related

>> problem rather than IDL per se, but it's annoying nonetheless. I'm not  
>> running the idlde, I've observed this in all versions of IDL 7.X and  
>> Mac OS X 10.5.x to 10.6.x.  
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>> There was some discussion of this on the list back in June ([http://groups.google.com.au/group/comp.lang.idl-pvwave/browse\\_thread/thread/ef8263aa1f94fa9c/dfcfaa170ee92e5c?](http://groups.google.com.au/group/comp.lang.idl-pvwave/browse_thread/thread/ef8263aa1f94fa9c/dfcfaa170ee92e5c?hl=en&lnk=gst&q=SWT#dfcfaa170ee92e5c)  
>> [http://groups.google.com.au/group/comp.lang.idl-pvwave/browse\\_thread/thread/ef8263aa1f94fa9c/dfcfaa170ee92e5c?](http://groups.google.com.au/group/comp.lang.idl-pvwave/browse_thread/thread/ef8263aa1f94fa9c/dfcfaa170ee92e5c?hl=en&lnk=gst&q=SWT#dfcfaa170ee92e5c)  
>> [http://groups.google.com.au/group/comp.lang.idl-pvwave/browse\\_thread/thread/ef8263aa1f94fa9c/dfcfaa170ee92e5c?](http://groups.google.com.au/group/comp.lang.idl-pvwave/browse_thread/thread/ef8263aa1f94fa9c/dfcfaa170ee92e5c?hl=en&lnk=gst&q=SWT#dfcfaa170ee92e5c)  
>> hl=en&lnk=gst&q=SWT#dfcfaa170ee92e5c), but no resolution was reached.  
>  
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> If you ever need to contact our technical support on this issue, the  
> bug is logged as CR 55132. The plan is to have some kind of resolution  
> to this by the next release of IDL.  
>  
> Cheers,  
> Doug

Apologies, probably should have checked the bug log first (I assume you can do this somewhere?). Anyway, I managed to come up with a short-term solution: stopping the idlhelpserver explicitly with:

idlhelp -command shutdown

Hope this helps some people out until the next release of IDL.

Will.

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Subject: Re: does anyone NOT have to force quit SWT/IDLHelp on Mac OS X?  
Posted by [Doug Edmundson](#) on Thu, 15 Oct 2009 22:56:05 GMT

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Will,

wallabadah wrote:

> On Oct 16, 4:37 am, Doug Edmundson <[do...@ittvis.com](mailto:do...@ittvis.com)> wrote:  
>> Hi Will,  
>>  
>>  
>>  
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>>  
>> wallabadah wrote:



to in IDL 6.4. I often find that I accidentally close the Safari window, so I have the IDLHelp application running, but no instance of Safari. Would it be plausible to have a menu option to open a new safari window pointing to the help webpage of the currently running help server?

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Subject: Re: does anyone NOT have to force quit SWT/IDLHelp on Mac OS X?

Posted by [Doug Edmundson](#) on Fri, 16 Oct 2009 14:50:00 GMT

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Hi Robbie,

> It would be great if the standalone IDLHelp worked more like it used  
> to in IDL 6.4. I often find that I accidentally close the Safari window,  
> so I have the IDLHelp application running, but no instance of Safari.  
> Would it be plausible to have a menu option to open a new safari  
> window pointing to the help webpage of the currently running help  
> server?

Good idea, but offhand, I don't know if it's possible. I'll add a note to the CR to take a look at that too.

Cheers,  
Doug

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