
Subject: Re: Vendor daemon is down

Posted by [spacermase](#) on Mon, 07 Jun 2010 19:44:51 GMT

[View Forum Message](#) <> [Reply to Message](#)

On Jun 7, 1:42 pm, spacermase <thomsonmasonfis...@gmail.com> wrote:

> Hello all,
>
> Upon starting up IDL today, I received the following error message:
>
> LICENSE MANAGER: The desired vendor daemon is down.
> Check the lmgrd log file, or try lmread.
> Feature: idl
> Vendor:Host: lm1.license.[my school].EDU
> License path: /usr/local/itt/idl70/./license/license.dat:/usr/
> local/itt/
> icense/*.lic:
>
> What's the fix for this? Is it even happening at my end, or is my
> school's license server down? I downloaded a new license.dat, but that
> didn't help.
>
> Thanks!

Ok, after having now run lmread (unsuccessfully) I am now getting the following, different error message:

LICENSE MANAGER: Cannot connect to license server system.

The license server manager (lmgrd) has not been started yet, the wrong port@host or license file is being used, or the port or hostname in the license file has been changed.

Feature: idl

Server name: lm1.license.[my school].EDU

License path: /usr/local/itt/idl70/./license/license.dat:/usr/

local/itt/

icense/*.lic:

FLEXnet Licensing error:-15,570. System Error: 115 "Operation now in

progress"

For further information, refer to the FLEXnet Licensing End User Guide,

available at "www.macrovision.com"..

License file: /usr/local/itt/idl70/./license/license.dat:/usr/local/

itt/li

cense/*.lic

How exactly do I correct this?

Thanks!

Subject: Re: Vendor daemon is down

Posted by [Paul Van Delst\[1\]](#) on Mon, 07 Jun 2010 21:57:34 GMT

[View Forum Message](#) <> [Reply to Message](#)

spacecase wrote:

> Ok, after having now run Imrread (unsuccessfully) I am now getting
> the following, different error message:
>
> LICENSE MANAGER: Cannot connect to license server system.
> The license server manager (Imgrd) has not been started yet,
> the wrong port@host or license file is being used, or the
> port or hostname in the license file has been changed.
> Feature: idl
> Server name: lm1.license.[my school].EDU
> License path: /usr/local/itt/idl70/./license/license.dat:/usr/
> local/itt/
> license/*.lic:
> FLEXnet Licensing error:-15,570. System Error: 115 "Operation now
> in
> progress"
> For further information, refer to the FLEXnet Licensing End User
> Guide,
> available at "www.macrovision.com"..
> License file: /usr/local/itt/idl70/./license/license.dat:/usr/local/
> itt/li
> cense/*.lic
>
> How exactly do I correct this?

Contact your sysadmin and ask them to restart the license manager daemon. If your system is anything like mine, it's likely that the Imgrd license manager is also managing licenses other than idl (e.g. compilers, other applications).

If any system work was/is-being performed on those applications, or if the system itself has been restarted, the license manager may have been stopped.

If the system has been restarted, it means that the Imgrd daemon has not been setup to restart upon reboot. This requires your sysadmin to add the necessary bits to the system's init.rc (or whatever it's called on your system.)

So, basically, talk to your sysadmin.

cheers,

paulv

p.s. BTW, you can run the Imgrd as a regular user to test if a non-running daemon is the problem. Read up on the Imstart and Imdown commands.

Subject: Re: Vendor daemon is down

Posted by [spacermase](#) on Tue, 08 Jun 2010 13:41:33 GMT

[View Forum Message](#) <> [Reply to Message](#)

On Jun 7, 5:57 pm, Paul van Delst <paul.vande...@noaa.gov> wrote:

> spacermase wrote:

>> Ok, after having now run lmreread (unsuccessfully) I am now getting

>> the following, different error message:

>

>> LICENSE MANAGER: Cannot connect to license server system.

>> The license server manager (lmgrd) has not been started yet,

>> the wrong port@host or license file is being used, or the

>> port or hostname in the license file has been changed.

>> Feature: idl

>> Server name: lm1.license.[my school].EDU

>> License path: /usr/local/itt/idl70/./license/license.dat:/usr/

>> local/itt/l

>> icense/*.lic:

>> FLEXnet Licensing error:-15,570. System Error: 115 "Operation now

>> in

>> progress"

>> For further information, refer to the FLEXnet Licensing End User

>> Guide,

>> available at "www.macrovision.com"..

>> License file: /usr/local/itt/idl70/./license/license.dat:/usr/local/

>> itt/li

>> cense/*.lic

>

>> How exactly do I correct this?

>

> Contact your sysadmin and ask them to restart the license manager daemon. If your system

> is anything like mine, it's likely that the lmgrd license manager is also managing

> licenses other than idl (e.g. compilers, other applications).

>

> If any system work was/is-being performed on those applications, or if the system itself

> has been restarted, the license manager may have been stopped.

>

> If the system has been restarted, it means that the lmgrd daemon has not been setup to

> restart upon reboot. This requires your sysadmin to add the necessary bits to the system's

> init.rc (or whatever it's called on your system.)

>

> So, basically, talk to your sysadmin.

>

> cheers,

>

> paulv

>

> p.s. BTW, you can run the lmgrd as a regular user to test if a non-running daemon is the

> problem. Read up on the lmstart and lmdown commands.

Ok, I shot them an email, and IDL working again, so they apparently reset it.

Thanks!
