
Subject: Re: my online_help works with 7.1 but not with 8.0
Posted by [David Fanning](#) on Mon, 24 Jan 2011 21:34:59 GMT
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Jean writes:

> % ONLINE_HELP: Unable to obtain socker from help assistant
>
> Any idea what is going on guys ?

"Socker" or "sucker"?

Cheers,

David

--

David Fanning, Ph.D.
Fanning Software Consulting, Inc.
Coyote's Guide to IDL Programming: <http://www.idlcoyote.com/>
Sepore ma de ni thui. ("Perhaps thou speakest truth.")

Subject: Re: my online_help works with 7.1 but not with 8.0
Posted by [Jean\[2\]](#) on Tue, 25 Jan 2011 14:04:23 GMT
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On Jan 24, 4:34 pm, David Fanning <n...@dfanning.com> wrote:

> Jean writes:
>> % ONLINE_HELP: Unable to obtain socker from help assistant
>
>> Any idea what is going on guys ?
>
> "Socker" or "sucker"?
>
> Cheers,
>
> David
>
> --
> David Fanning, Ph.D.
> Fanning Software Consulting, Inc.
> Coyote's Guide to IDL Programming: <http://www.idlcoyote.com/>
> Sepore ma de ni thui. ("Perhaps thou speakest truth.")

ok ok, my bad, 'socket' :-)

Subject: Re: my online_help works with 7.1 but not with 8.0
Posted by [David Fanning](#) on Tue, 25 Jan 2011 14:11:33 GMT
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Jean writes:

```
>> Jean writes:
>>> % ONLINE_HELP: Unable to obtain socker from help assistant
>>
>>> Any idea what is going on guys ?
>>
>> "Socker" or "sucker"?
>
> ok ok, my bad, 'socket' :-)
```

Oh, "socket". Shoot. I was thinking this thread had the potential to be pretty interesting. ;-)

Cheers,

David

--

David Fanning, Ph.D.
Fanning Software Consulting, Inc.
Coyote's Guide to IDL Programming: <http://www.idlcoyote.com/>
Sepore ma de ni thui. ("Perhaps thou speakest truth.")

Subject: Re: my online_help works with 7.1 but not with 8.0
Posted by [penteado](#) on Tue, 25 Jan 2011 17:18:31 GMT
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On Jan 24, 7:20 pm, Jean <jeanbilh...@gmail.com> wrote:
> I'm writing a big application (GUI) and I need to provide a
> documentation to inform the user how to use it. I always been using
> online_help with success but the same call with 8.0 does not work. I
> get a
> % ONLINE_HELP: Starting the IDL online help assistant
> % ONLINE_HELP: Unable to obtain socker from help assistant
>
> Any idea what is going on guys ?

Does the regular (IDL's) help work?

Does setting the environment variable IDL_ONLINE_HELP_HTML_BROWSER help?

Subject: Re: my online_help works with 7.1 but not with 8.0

Posted by [Jean\[2\]](#) on Tue, 25 Jan 2011 19:44:11 GMT

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On Jan 25, 12:18 pm, Paulo Penteado <pp.pente...@gmail.com> wrote:

> On Jan 24, 7:20 pm, Jean <jeanbilh...@gmail.com> wrote:

>

>> I'm writing a big application (GUI) and I need to provide a

>> documentation to inform the user how to use it. I always been using

>> online_help with success but the same call with 8.0 does not work. I

>> get a

>> % ONLINE_HELP: Starting the IDL online help assistant

>> % ONLINE_HELP: Unable to obtain socket from help assistant

>

>> Any idea what is going on guys ?

>

> Does the regular (IDL's) help work?

>

> Does setting the environment variable IDL_ONLINE_HELP_HTML_BROWSER

> help?

The regular IDL help work. I found out that using absolute path to the name of the html file used by the keyword BOOK works. It can display the html page but I want to use a adp file where the left part is the menu and the right part contains the various html pages. Doing so give me the 'socket error message'

Jean

Subject: Re: my online_help works with 7.1 but not with 8.0

Posted by [Jean\[2\]](#) on Wed, 26 Jan 2011 20:50:32 GMT

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On Jan 25, 2:44 pm, Jean <jeanbilh...@gmail.com> wrote:

> On Jan 25, 12:18 pm, Paulo Penteado <pp.pente...@gmail.com> wrote:

>

>> On Jan 24, 7:20 pm, Jean <jeanbilh...@gmail.com> wrote:

>

>>> I'm writing a big application (GUI) and I need to provide a

>>> documentation to inform the user how to use it. I always been using

>>> online_help with success but the same call with 8.0 does not work. I

>>> get a

>>> % ONLINE_HELP: Starting the IDL online help assistant

>>> % ONLINE_HELP: Unable to obtain socket from help assistant

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>>> Any idea what is going on guys ?

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>> Does the regular (IDL's) help work?
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>
> The regular IDL help work. I found out that using absolute path to the
> name of the html file used by the keyword BOOK works. It can display
> the html page but I want to use a adp file where the left part is the
> menu and the right part contains the various html pages. Doing so give
> me the 'socket error message'
>
> Jean

In case someone is wondering about how to fix that issue, I contacted
ITT and IDL 8.0 does support anymore the .adp files. html is the way
to go now.
