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Subject: Re: IDL 8.1 workbench crash when using Source/Format  
Posted by [Ammar Yusuf](#) on Tue, 24 May 2011 16:23:20 GMT  
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On May 24, 10:49 am, Jean <jeanbilh...@gmail.com> wrote:

> Hi all,  
>  
> Just wanted to know if you are having the same issue. Sometimes (most  
> of the time - 80% of the time) the Source/Format button freezes the  
> IDL workbench and I have to do a Force Quit to bring the application  
> back. I also have (1/3 of the cases) problem restarting the  
> application and I have to reboot my computer to bring IDL workbench  
> back to life.  
>  
> I have to notice that I'm using IDLdoc to comment my procedures/  
> functions.  
>  
> I tested it and get the same problem on leopard and snow leopard.  
>  
> I should probably contact the ITT but I wanted to check with you guys  
> in case I'm the only one having this issue.  
>  
> Jean

I haven't had that problem but sometimes when I'm debugging code and stepping through it IDL will just freeze. It happens if I hit the 'Step' button too fast sometimes. In some instance IDL will just disappear which is really bizarre. It's happened a few times when I'm using the new plot function which will plot something and then IDL disappeared from the taskbar and I had to reopen IDL to start over. It's not as frequent so hasn't annoyed me much. By the way I'm on a 64 bit Windows 7 machine if it matters. Thanks.

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Subject: Re: IDL 8.1 workbench crash when using Source/Format  
Posted by [Matt\[2\]](#) on Tue, 24 May 2011 16:43:03 GMT  
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On May 24, 10:23 am, Ammar Yusuf <amyus...@gmail.com> wrote:

> I haven't had that problem but sometimes when I'm debugging code and  
> stepping through it IDL will just freeze. It happens if I hit the  
> 'Step' button too fast sometimes. In some instance IDL will just  
> disappear which is really bizarre. It's happened a few times when I'm  
> using the new plot function which will plot something and then IDL  
> disappeared from the taskbar and I had to reopen IDL to start over.  
> It's not as frequent so hasn't annoyed me much. By the way I'm on a 64  
> bit Windows 7 machine if it matters. Thanks.

This sounds like something I'm experiencing, but I'm not using the workbench. I'd encourage you to file a support ticket with ITTVIS. I'm afraid that my ticket will get ignored since I'm using idlwave rather than the workbench.

Cheers,  
Matt

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Subject: Re: IDL 8.1 workbench crash when using Source/Format  
Posted by [Jean\[2\]](#) on Tue, 24 May 2011 19:24:19 GMT

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On May 24, 12:43 pm, Matt <sav...@nsidc.org> wrote:

> On May 24, 10:23 am, Ammar Yusuf <amyus...@gmail.com> wrote:

>

>> I haven't had that problem but sometimes when I'm debugging code and  
>> stepping through it IDL will just freeze. It happens if I hit the  
>> 'Step' button too fast sometimes. In some instance IDL will just  
>> disappear which is really bizarre. It's happened a few times when I'm  
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>> bit Windows 7 machine if it matters. Thanks.

>

> This sounds like something I'm experiencing, but I'm not using the  
> workbench. I'd encourage you to file a support ticket with ITTVIS.  
> I'm afraid that my ticket will get ignored since I'm using idlwave  
> rather than the workbench.

>

> Cheers,  
> Matt

Thanks Guys.

I have now to reboot my computer each time I click FORMAT...time to contact ITTVIS.

Jean

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