
Subject: FLEXIm, Windows 7 & IDL 6.0

Posted by [neil salmon](#) on Sun, 14 Aug 2011 08:58:09 GMT

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After installing IDL 6.0 on a Windows 7 operating machine and putting in the permanent licence, when running it get:

"

IDL Version 6.0, Microsoft Windows (Win32 x86 m32). (c) 2003, Research Systems, Inc.

% LICENSE MANAGER: Terminal Server remote client not allowed

Feature: idl

License path: C:\RSI\license\license.dat;C:\RSI\license*.lic

FLEXIm error: -103,577. System Error: 2 ""

For further information, refer to the FLEXIm End User Manual, available at "www.globetrotter.com"..

License file: C:\RSI\license\license.dat;C:\RSI\license*.lic

"

after which it reverts to the 7 minutes of demo, where i can successfully run programs, but only for this limited period of time. The licence i have is one personal one and works for any XP machine. I'm quite happy with IDL 6.0 and cant really afford the outlay for the latest version of IDL.

Any suggestions about how i get IDL 6.0 working on Windows 7?

thank you,
Neil

Subject: Re: FLEXIm, Windows 7 & IDL 6.0

Posted by [David Fanning](#) on Fri, 19 Aug 2011 19:06:23 GMT

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neil salmon writes:

> ITTVIS support indicate they are unwilling to assist in getting the
> licence to work on Windows 7 as IDL 6.0 was not designed for this
> operating system, suggesting i should purchase the latest version of
> IDL. Well installation of IDL 6.0 works fine under Windows 7 and so do
> the programmes, it's just that the licence thinks i'm trying to
> operate remotely, which i'm not. The licence i have is a personal one
> and should work on any machine i have the use of.

I feel your pain, but sympathize with ITTVIS's support position. If I were going to write software that would be run on computers 15 years from now (phones, more likely!) I wouldn't want to be held accountable either. :-)

If it truly runs as perfectly as you say it does, it would be a minor miracle, at least!

Cheers,

David

--

David Fanning, Ph.D.

Fanning Software Consulting, Inc.

Coyote's Guide to IDL Programming: <http://www.idlcoyote.com/>

Sepore ma de ni thui. ("Perhaps thou speakest truth.")

Subject: Re: FLEXIm, Windows 7 & IDL 6.0

Posted by [Haje Korth](#) on Wed, 31 Aug 2011 11:52:31 GMT

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Neil,

The XP mode for Windows 7 is a full XP VM so that you are now having trouble under XP and not under Windows 7. This should qualify you for tech support again as IDL 6 was designed to run under Windows XP.

To double-check that the XP mode is not somehow quirky, you could install Virtualbox/Virtual PC/VMware and try installing XP from the original CD.

Haje

On Aug 30, 10:02 am, neil salmon <neil.a.sal...@gmail.com> wrote:

> On Aug 22, 5:50 pm, Haje Korth <hajeko...@gmail.com> wrote:

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>

>> Neil,

>> I, too, feel your pain, but there is probably nothing ITTVIS can do

>> short of giving you a free license for a newer version that will work.

>> This, however, would not be fair to users who have been paying big

>> annual dues to keep their licenses current.

>

>> Nevertheless, you have still have options. The simple way to make this
>> work is to install some virtualization software on your machine (e.g.,
>> VirtualBox, free), then install Windows XP in a virtual machine
>> running IDL 6.
>
>> Haje
>
>> On Aug 19, 2:52 pm, neil salmon <neil.a.sal...@gmail.com> wrote:
>
>>> On Aug 15, 4:32 pm, BillO <bok...@ittvis.com> wrote:
>
>>>> On Aug 14, 2:58 am, neil salmon <neil.a.sal...@gmail.com> wrote:
>
>>>> > After installing IDL 6.0 on a Windows 7 operating machine and putting
>>>> > in the permanent licence, when running it get:
>>>> > "
>>>> > IDL Version 6.0, Microsoft Windows (Win32 x86 m32). (c) 2003, Research
>>>> > Systems, Inc.
>>>> > % LICENSE MANAGER: Terminal Server remote client not allowed
>>>> > Feature: idl
>>>> > License path: C:\RSI\license\license.dat;C:\RSI\license*.lic
>>>> > FLEXlm error: -103,577. System Error: 2 ""
>>>> > For further information, refer to the FLEXlm End User Manual,
>>>> > available at "www.globetrotter.com"..
>>>> > License file: C:\RSI\license\license.dat;C:\RSI\license*.lic
>>>> > "
>>>> > after which it reverts to the 7 minutes of demo, where i can
>>>> > successfully run programs, but only for this limited period of time.
>>>> > The licence i have is one personal one and works for any XP machine.
>>>> > I'm quite happy with IDL 6.0 and cant really afford the outlay for the
>>>> > latest version of IDL.
>
>>>> > Any suggestions about how i get IDL 6.0 working on Windows 7?
>
>>>> > thank you,
>>>> > Neil
>
>>>> You should contact Tech Support supp...@ittvis.com about this issue.
>
>>>> Bill- Hide quoted text -
>
>>>> - Show quoted text -
>
>>> Bill,
>
>>> ITTVIS support indicate they are unwilling to assist in getting the
>>> licence to work on Windows 7 as IDL 6.0 was not designed for this
>>> operating system, suggesting i should purchase the latest version of

>>> IDL. Well installation of IDL 6.0 works fine under Windows 7 and so do
>>> the programmes, it's just that the licence thinks i'm trying to
>>> operate remotely, which i'm not. The licence i have is a personal one
>>> and should work on any machine i have the use of.
>
>>> Others must have encountered such a difficulty i'm just wondering if they
>>> might share a solution.
>
>>> thank you,
>>> Neil- Hide quoted text -
>
>> - Show quoted text -
>
> Haje,
>
> I installed the Windows XP Mode virtual machine under the Windows 7
> operating system, but i get the error message:
>
> "IDL Validation Error
> Unable to obtain a license to run as a windows terminal server client"
>
> which almost defeats the object of having a virtual machine.
>
> Any suggestions?
>
> Cheers,
> Neil

Subject: Re: FLEXIm, Windows 7 & IDL 6.0
Posted by [penteado](#) on Wed, 31 Aug 2011 15:51:25 GMT
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Am I the only one who thinks that whenever the bug source is not in
a .pro file, it seems to go ignored by ITTVIS, with the bonus of new
and complementary related bugs at every new IDL or OS release?

I mentioned some at

http://groups.google.com/group/comp.lang.idl-pvwave/browse_thread/thread/3828b3d0408162e4

and links in it, with no answer yet. The multiple bugs on object
graphics rendering seem to only multiply. For the bug with the license
manager I mentioned above (for a new OS, Fedora 15) I had to find a
solution myself (change back the names of the ethernet devices).

On Aug 31, 8:52 am, Haje Korth <hajeko...@gmail.com> wrote:

> Neil,
> The XP mode for Windows 7 is a full XP VM so that you are now having
> trouble under XP and not under Windows 7. This should qualify you for
> tech support again as IDL 6 was designed to run under Windows XP.
>
> To double-check that the XP mode is not somehow quirky, you could
> install Virtualbox/Virtual PC/VMware and try installing XP from the
> original CD.

Subject: Re: FLEXlm, Windows 7 & IDL 6.0
Posted by [neil salmon](#) on Thu, 02 Aug 2012 13:19:44 GMT
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All,

the solution to this problem was to have dual boot (Windows 7 & XP) on the laptop. I then installed IDL 6.0 on the XP partition and it seems to be working fine. It's a bit fiddly doing this, but eventually it worked.

IDL 6.0 operating in XP-mode under Win 7 (or directly on Win 7) could not work under the combined licensing arrangement of Win 7 and FlexLM, as in both cases the machine thinks IDL 6.0 is working on a remote machine, although it is actually all taking place on a single laptop.

Cheers,
Neil
