Subject: Re: IDL 8.1 Crashes on Windows Posted by lecacheux.alain on Sun, 02 Oct 2011 08:49:54 GMT

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On 30 sep, 21:13, David Fanning <n...@dfanning.com> wrote: > Folks,

>

- > I have received an unconfirmed report that one possible
- > source of IDL 8.1 crashes on Windows computers may be
- > an inadvertent leak of GDI objects. These Graphics
- > Device Interface objects are responsible for much
- > of the menu and graphics drawing on the computer.
- > And it is apparently quite easy to make an inadvertent
- > mistake when cleaning these objects up.

>

> http://msdn.microsoft.com/en-us/magazine/cc301756.aspx

>

- > Windows computers apparently only allow 10,000 of these
- > objects. If you have more, the machine crashes in a very
- > hard way, so that the only recourse is to hit the panic
- > button. You can keep track of how many of these GDI objects
- > are in use at any particular time with the Task Manager.
- > (Go to the View->Select Columns menu item and select the
- > GDI object selection.)

>

- > I am told there is patch file available that apparently
- solves the problem. >

> Cheers,

>

> David

> --

- > David Fanning, Ph.D.
- > Fanning Software Consulting, Inc.
- > Coyote's Guide to IDL Programming:http://www.idlcoyote.com/
- > Sepore ma de ni thui. ("Perhaps thou speakest truth.")

Bravo David!

I could check that the sudden IDL crashes I described in previous threads (with complete mess in desktop window management) seems indeed to be due to "the number of GDI objects exceeding the 10000 limit". This behavior is well known, for example, as occuring when using some old, bugged versions of Outlook. I should have done the relation by myself!

Yesterday evening, just after loading IDL 8.1 (on one of my XP 64 machines), this number was about 250 (comparable to that for IDL 6.4 and its native IDE). During the subsequent interactive work, the number was growing regularly and never decreases. Looking at the

magnitude of increasing steps, I feel that graphical work (opening and closing graphic windows, plotting curves, drawing images, etc...) is not the main culprit: editing (inside Eclipse), and especially debugging, was clearly creating a large number of "GDI objects" which never returned to the pool. When the number was reaching 9999, (that is about two hours after having started IDL), the crash did occur... While impatiently waiting for a fix by ITTVIS, I would appreciate to get the patch you told about. Cheers, alain.

Subject: Re: IDL 8.1 Crashes on Windows
Posted by David Fanning on Sun, 02 Oct 2011 14:43:18 GMT
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alx writes:

- > While impatiently waiting for a fix by ITTVIS, I would appreciate to
- > get the patch you told about.

I think you are going to have to get the patch directly from ITTVIS in Boulder. If you have any difficulty with this, I can provide more details, but I would prefer to do it privately. Senior technical support engineers in Boulder will be familiar with the problem.

Cheers,

David

--

David Fanning, Ph.D.
Fanning Software Consulting, Inc.
Coyote's Guide to IDL Programming: http://www.idlcoyote.com/
Sepore ma de ni thui. ("Perhaps thou speakest truth.")

Subject: Re: IDL 8.1 Crashes on Windows
Posted by David Fanning on Mon, 03 Oct 2011 18:39:09 GMT
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David Fanning writes:

> I have received an unconfirmed report that one possible

- > source of IDL 8.1 crashes on Windows computers may be
- > an inadvertent leak of GDI objects. These Graphics
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- > of the menu and graphics drawing on the computer.
- > And it is apparently quite easy to make an inadvertent
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- > Windows computers apparently only allow 10,000 of these
- > objects. If you have more, the machine crashes in a very
- > hard way, so that the only recourse is to hit the panic
- > button. You can keep track of how many of these GDI objects
- > are in use at any particular time with the Task Manager.
- > (Go to the View->Select Columns menu item and select the
- > GDI object selection.)

More sleuthing by Dick Jackson has turned up a couple more useful links:

A Google search for [eclipse windows gdi] led me to: http://www.robertwloch.net/2011/08/10000-gdi-objects-ought-t o-be-enough-for-anybody/

... and the registry key you can set to up this failure threshold from 10,000 to 65,536:

http://msdn.microsoft.com/en-us/library/ms724291%28v=vs.85%2 9.aspx

As I understand it, not all Windows machines can be configured like this, so your mileage may vary. I still think the non-public patch might be the way to go, but I have heard nothing from ITTVIS on this topic. :-(

Cheers,

David

--

David Fanning, Ph.D.
Fanning Software Consulting, Inc.
Coyote's Guide to IDL Programming: http://www.idlcoyote.com/
Sepore ma de ni thui. ("Perhaps thou speakest truth.")

Subject: Re: IDL 8.1 Crashes on Windows Posted by greg.addr on Tue, 04 Oct 2011 14:06:02 GMT

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That's good news! Might be some hope that 8.2 will be ok then!

I'd confirm what Alain says, too - that the crashes occur most often when debugging. Can also confirm that if you set a breakpoint, run a program to that point, and enter ".res", the GDI Object count only ever increases. I'm on my way to pushing it to 10,000 now, but I'm going to send this before I have to - unexpectedly - reboot my machine.

cheers, Greg

Subject: Re: IDL 8.1 Crashes on Windows
Posted by David Fanning on Tue, 04 Oct 2011 14:11:17 GMT
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greg.addr@googlemail.com writes:

> That's good news! Might be some hope that 8.2 will be ok then!

I suppose it is good news. But ITTVIS has known about this problem and had a fix to it since late April at least. Where has the help been!?

I'm inclined to think I deserve a working copy of IDL from my LAST maintenance update.

Cheers.

David

--

David Fanning, Ph.D.
Fanning Software Consulting, Inc.
Coyote's Guide to IDL Programming: http://www.idlcoyote.com/
Sepore ma de ni thui. ("Perhaps thou speakest truth.")

Subject: Re: IDL 8.1 Crashes on Windows
Posted by lecacheux.alain on Tue, 04 Oct 2011 14:49:08 GMT
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On 4 oct, 16:06, greg.a...@googlemail.com wrote:

> That's good news! Might be some hope that 8.2 will be ok then!

>

> I'd confirm what Alain says, too - that the crashes occur most often when debugging. Can also confirm that if you set a breakpoint, run a program to that point, and enter ".res", the GDI Object count only ever increases. I'm on my way to pushing it to 10,000 now, but I'm going to send this before I have to - unexpectedly - reboot my machine.

>

- > cheers,
- > Greg

Increasing the GDI objects limit might not be without any inconvenience. Yesterday, I increased it to 20000 on a XP64 workstation: since then, I am no longer able to connect with Terminal Server...

The reason is likely because the entire GDI pool is globally limited to 65536 objects, so that 10000 cannot, practically, be exceeded by any single process.

I am afraid that this "GDI inflation" might be a singularity of the Windows version of Eclipse: if true, leaving the 6.4 IDE for Eclipse might have been a very bad choice for IDL on Windows! Alain.

Subject: Re: IDL 8.1 Crashes on Windows
Posted by greg.addr on Tue, 04 Oct 2011 15:17:11 GMT
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Ok, I got up to 10,000 GDI objects, and it crashed right on time! Not so badly that I had to reboot - I could still kill the process. I'm not too keen even to try increasing the limit - at best that's only going to dilute the problem a few times.

I've just checked the same procedure in 7.1... unfortunately, I see the same effect there, except that the GDI count increases at about 1/3rd of the rate. That's odd, because I've often left the same session open for weeks at a time, and haven't seen crashes like with 8. Makes me wonder if this is the only problem. Maybe that's why they don't release the patch (I'm also annoyed about not being able to use 8, but not nearly so much as I would be if I paid the maintenance myself!).

Alain - please don't wish the old IDE back... even hourly reboots would begin to seem bearable.

Greg