
Subject: Bug in query_video()

Posted by [dg86](#) on Sat, 08 Jun 2013 12:49:33 GMT

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Query_video() hangs when applied to a video whose format is not recognized. Specifically, it consistently hangs on mpeg2 videos. This format is used for the VOBs recorded by DVD recorders, for example.

The hang occurs at line 52 in query_video(), which catches an error below. I believe that the error arises because creating the IDLffVideoRead object fails with an unrecognized video format.

All the best,

David

Subject: Re: Bug in query_video()

Posted by [Mark Piper](#) on Fri, 14 Jun 2013 19:59:04 GMT

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On Saturday, June 8, 2013 6:49:33 AM UTC-6, David Grier wrote:

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>

> All the best,

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>

>

> David

Hi David,

Would you please send this info to tech support (support@exelisvis.com)? They'll be able to properly triage this bug and get it into our system.

Thanks,
mp
