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Subject: harrisgeospatial unreachable...

Posted by [astroboy.20000](#) on Thu, 16 Feb 2017 16:06:33 GMT

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hello,

For the last couple of weeks whenever I do a websearch on IDL, for example "IDL decompress dicom" I get a lot of search results that point me to [www.harrisgeospatial.com](http://www.harrisgeospatial.com), which is not a surprise since Harris bought Exelis about 18 months ago. I know that, since I hired on at Exelis/Harris six weeks ago.

Nothing happens when I click the link, eventually I get the following message:

This site can't be reached  
[www.harrisgeospatial.com](http://www.harrisgeospatial.com) took too long to respond.

I'm using Chrome. With IE the error says I should make sure [www.harrisgeospatial.com](http://www.harrisgeospatial.com) exists.

Not sure what would happen with Safari or Firefox but I'm guessing nothing good.

This is sort of a hoot. I talked to someone in Boulder and I'm not the only person who's having problems. If I was running Harris someone would have lost their job.

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Subject: Re: harrisgeospatial unreachable...

Posted by [Lajos Foldy](#) on Thu, 16 Feb 2017 16:27:38 GMT

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On Thursday, February 16, 2017 at 5:06:37 PM UTC+1, M Q wrote:

> I'm using Chrome. With IE the error says I should make sure [www.harrisgeospatial.com](http://www.harrisgeospatial.com) exists.

Works for me.

~/> host -v [www.harrisgeospatial.com](http://www.harrisgeospatial.com)

...

:: QUESTION SECTION:

;www.harrisgeospatial.com. IN A

:: ANSWER SECTION:

www.harrisgeospatial.com. 684 IN CNAME www.exelisvis.com.

www.exelisvis.com. 24797 IN A 192.5.156.19

It's just an alias for the old name. Try [www.exelisvis.com](http://www.exelisvis.com) or its IP number.

May be a DNS lookup problem.

regards,  
Lajos

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Subject: Re: harrisgeospatial unreachable...  
Posted by [Helder Marchetto](#) on Thu, 16 Feb 2017 16:36:16 GMT  
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Hi,  
I think this might have to do with differences in the link protocol: http vs. https.  
If I type in your search I get the following two first hits:  
[http://www.harrisgeospatial.com/docs/ExpandedDICOMFunctional ity.html](http://www.harrisgeospatial.com/docs/ExpandedDICOMFunctional%20ity.html)  
[https://www.harrisgeospatial.com/docs/FILE\\_UNZIP.html](https://www.harrisgeospatial.com/docs/FILE_UNZIP.html)

The unsecure version (http) opens immediately. The secure version (https - ssl certificate) takes ages, but eventually opens. Opened once, it's then much quicker the second time around.  
Both tested with google Chrome from Germany.  
The site is certified by DigiCert.

By the way, there is probably a typo in the error you got:  
This site can't be reached  
[www.harrisgeospatial.com](http://www.harrisgeospatial.com) took too long to respond.

The address "harrisgeo..." is misspelled.

Just expanding on Lajos answer. The authority section is:

```
:~$ host -v www.harrisgeospatial.com
...
exelisvis.com.      172799 IN    NS    dns1.exelisinc.com.
exelisvis.com.      172799 IN    NS    dns2.exelisinc.com.
```

```
;; ADDITIONAL SECTION:
dns1.exelisinc.com. 172799 IN    A     151.190.40.10
dns2.exelisinc.com. 172799 IN    A     151.190.254.251
```

So maybe they have a problem with these servers (dns1 and dns2).  
They respond well to traceroute...

Cheers,  
Helder

On Thursday, February 16, 2017 at 5:06:37 PM UTC+1, M Q wrote:  
> hello,  
>

> For the last couple of weeks whenever I do a websearch on IDL,for example  
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> This is sort of a hoot.I talked to someone in Boulder and I'm not the only person who's having  
problems. If I was running Harris someone would have lost their job.

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Subject: Re: harrisgeospatial unreachable...

Posted by [astroboy.20000](#) on Fri, 17 Feb 2017 13:51:35 GMT

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On Thursday, February 16, 2017 at 11:36:17 AM UTC-5, Helder wrote:

> Hi,  
> I think this might have to do with differences in the link protocol: http vs. https.  
> If I type in your search I get the following two first hits:  
> <http://www.harrisgeospatial.com/docs/ExpandedDICOMFunctionality.html>  
> [https://www.harrisgeospatial.com/docs/FILE\\_UNZIP.html](https://www.harrisgeospatial.com/docs/FILE_UNZIP.html)  
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takes ages, but eventually opens. Opened once, it's then much quicker the second time around.  
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>  
> The address "harrisgeo..." is misspelled.  
>  
> Just expanding on Lajos answer. The authority section is:  
> `~$ host -v www.harrisgeospatial.com`  
> ...  
> 

|                |        |    |    |                     |
|----------------|--------|----|----|---------------------|
| exelisvis.com. | 172799 | IN | NS | dns1.exelisinc.com. |
| exelisvis.com. | 172799 | IN | NS | dns2.exelisinc.com. |

  
>

> ;; ADDITIONAL SECTION:  
> dns1.exelisinc.com. 172799 IN A 151.190.40.10  
> dns2.exelisinc.com. 172799 IN A 151.190.254.251  
>  
> So maybe they have a problem with these servers (dns1 and dns2).  
> They respond well to traceroute...  
>  
> Cheers,  
> Helder  
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>

Thanks, this is good information. However, my point is that the link to harrisgeospatial that pops up on a google search for anything to do with IDL doesn't work. Hopefully someone at the company will read these posts and fix the problem.

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Subject: Re: harrisgeospatial unreachable...  
Posted by [Burch](#) on Fri, 17 Feb 2017 14:23:39 GMT  
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>  
> Thanks, this is good information. However, my point is that the link to harrisgeospatial that pops up on a google search for anything to do with IDL doesn't work. Hopefully someone at the company will read these posts and fix the problem.

I just tested this with a Google search of "IDL array indexing" and was able to connect without issue to the first two results from harrisgeospatial.com. It worked on both Chrome and Safari.

-Jeff

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Subject: Re: harrisgeospatial unreachable...  
Posted by [Jim Pendleton](#) on Fri, 17 Feb 2017 15:35:41 GMT  
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On Friday, February 17, 2017 at 6:51:39 AM UTC-7, M Q wrote:  
> On Thursday, February 16, 2017 at 11:36:17 AM UTC-5, Helder wrote:  
>> Hi,  
>> I think this might have to do with differences in the link protocol: http vs. https.  
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>> [http://www.harrisgeospatial.com/docs/ExpandedDICOMFunctional ity.html](http://www.harrisgeospatial.com/docs/ExpandedDICOMFunctional%20ity.html)  
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```
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>>
>> ;; ADDITIONAL SECTION:
>> dns1.exelisinc.com.  172799 IN      A       151.190.40.10
>> dns2.exelisinc.com.  172799 IN      A       151.190.254.251
>>
>> So maybe they have a problem with these servers (dns1 and dns2).
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>> Cheers,
>> Helder
>>
>>
>
```

> Thanks, this is good information. However, my point is that the link to harrisgeospatial that pops up on a google search for anything to do with IDL doesn't work. Hopefully someone at the company will read these posts and fix the problem.

This symptom sounds like your local admin has blocked or blacklisted the route. From the same node, can you run `tracert` from your OS command line to "www.harrisgeospatial.com" to see if it's blocked before it hits an external site?

Jim P.

---

Subject: Re: harrisgeospatial unreachable...  
 Posted by [Jim Pendleton](#) on Fri, 17 Feb 2017 15:38:15 GMT  
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On Friday, February 17, 2017 at 6:51:39 AM UTC-7, M Q wrote:  
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 >> I think this might have to do with differences in the link protocol: http vs. https.  
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 >> [https://www.harrisgeospatial.com/docs/FILE\\_UNZIP.html](https://www.harrisgeospatial.com/docs/FILE_UNZIP.html)

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>> ...  
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>> exelisvis.com. 172799 IN NS dns2.exelisinc.com.  
>>  
>> ;; ADDITIONAL SECTION:  
>> dns1.exelisinc.com. 172799 IN A 151.190.40.10  
>> dns2.exelisinc.com. 172799 IN A 151.190.254.251  
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This symptom sounds like your local admin has blocked or blacklisted the route. From the same node, can you run tracert from your OS command line to "www.harrisgeospatial.com" to see if it's blocked before it hits an external site?

Jim P.

---

Subject: Re: harrisgeospatial unreachable...  
Posted by [astroboy.20000](#) on Fri, 17 Feb 2017 17:44:39 GMT  
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Hi Jim,

This is what I get. As I said, I talked to exelis in Boulder about this a few days ago and I'm not the only person not able to link to the harris IDL documentation from google when I look up an IDL command.

H:\>tracert www.harrisgeospatial.com

Tracing route to www.exelisvis.com [10.10.10.29]  
over a maximum of 30 hops:

```
 1  1 ms  1 ms  1 ms 10.38.7.1
 2  <1 ms <1 ms <1 ms ushrn1-1-fws001.net.harris.com [192.124.3.65]
 3  *      *      *      Request timed out.
 4  *      *      *      Request timed out.
 5  *      *      *      Request timed out.
 6  *      *      *      Request timed out.
 7  *
```

If I type in <http://www.harrisgeospatial.com> I get a message: "www.harrisgeospatial.com took too long to respond".

Ditto if I type in <https://www.harrisgeospatial.com> in the same browser window.

If I open a new browser window and type in <https://> etc. sometimes I get thru, and sometimes it times out. I clicked on Running Windows Network Diagnostics and it said "Your computer appears to be correctly configured, but the devices or resource ([www.harrisgeospatial.com](http://www.harrisgeospatial.com)) is not responding"

Am I the only person reading this thread who's having this problem? Does anyone know of someone at exelis I could contact about this?

Thanks,

Mark

---

Subject: Re: harrisgeospatial unreachable...  
Posted by [Lajos Foldy](#) on Fri, 17 Feb 2017 18:07:34 GMT  
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On Friday, February 17, 2017 at 6:44:41 PM UTC+1, M Q wrote:

```
> H:\>tracert www.harrisgeospatial.com
>
> Tracing route to www.exelisvis.com [10.10.10.29]
> over a maximum of 30 hops:
>
>  1    1 ms    1 ms    1 ms  10.38.7.1
>  2    <1 ms   <1 ms   <1 ms  ushrn1-1-fws001.net.harris.com [192.124.3.65]
>  3    *        *        *        Request timed out.
>  4    *        *        *        Request timed out.
>  5    *        *        *        Request timed out.
>  6    *        *        *        Request timed out.
>  7    *
```

I don't understand this at all. 10.\*.\* addresses are private, they are used only on local networks:

```
NetRange:    10.0.0.0 - 10.255.255.255
CIDR:        10.0.0.0/8
NetName:     PRIVATE-ADDRESS-ABLK-RFC1918-IANA-RESERVED
NetHandle:   NET-10-0-0-1
Parent:      ()
NetType:     IANA Special Use
OriginAS:
Organization: Internet Assigned Numbers Authority (IANA)
RegDate:
Updated:     2013-08-30
Comment:     These addresses are in use by many millions of independently operated networks,
which might be as small as a single computer connected to a home gateway, and are
automatically configured in hundreds of millions of devices. They are only intended for use within
a private context and traffic that needs to cross the Internet will need to use a different, unique
address.
```

Seems like a DNS problem.

regards,  
Lajos

---

Subject: Re: harrisgeospatial unreachable...  
Posted by [astroboy.20000](#) on Tue, 21 Feb 2017 21:27:51 GMT  
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On Friday, February 17, 2017 at 1:07:36 PM UTC-5, fawltyl...@gmail.com wrote:

```
> On Friday, February 17, 2017 at 6:44:41 PM UTC+1, M Q wrote:
>
>> H:\>tracert www.harrisgeospatial.com
>>
>> Tracing route to www.exelisvis.com [10.10.10.29]
```

>> over a maximum of 30 hops:

>>

>> 1 1 ms 1 ms 1 ms 10.38.7.1

>> 2 <1 ms <1 ms <1 ms ushrn1-1-fws001.net.harris.com [192.124.3.65]

>> 3 \* \* \* Request timed out.

>> 4 \* \* \* Request timed out.

>> 5 \* \* \* Request timed out.

>> 6 \* \* \* Request timed out.

>> 7 \*

>

> I don't understand this at all. 10.\*.\* addresses are private, they are used only on local networks:

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> NetRange: 10.0.0.0 - 10.255.255.255

> CIDR: 10.0.0.0/8

> NetName: PRIVATE-ADDRESS-ABLK-RFC1918-IANA-RESERVED

> NetHandle: NET-10-0-0-0-1

> Parent: ()

> NetType: IANA Special Use

> OriginAS:

> Organization: Internet Assigned Numbers Authority (IANA)

> RegDate:

> Updated: 2013-08-30

> Comment: These addresses are in use by many millions of independently operated networks, which might be as small as a single computer connected to a home gateway, and are automatically configured in hundreds of millions of devices. They are only intended for use within a private context and traffic that needs to cross the Internet will need to use a different, unique address.

>

> Seems like a DNS problem.

>

> regards,

> Lajos

I finally contacted someone at Harris who's familiar with this problem. It turns out that there's an internal firewall that prevents people in the building from accessing [www.harrisgeospatial.com](http://www.harrisgeospatial.com). I can get an exemption, or, I'm told I can take my laptop to the Starbucks next door and I'll be able to access the website with no trouble at all.

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