
Subject: Re: Problems with Insight on MacOS

Posted by [Research Systems Inc.](#) on Mon, 22 Sep 1997 07:00:00 GMT

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The problem you are experiencing is due to multiple copies of the Helvetica font 'FOND' resource in your Fonts folder. Specifically, another font has bitmapped versions of Helvetica advertized in it's 'FOND' resource. This 'FOND' resource is being passed to IDL instead of the normal Helvetica one which contains the TrueType versions of the font IDL is looking for.

We have experienced this problem here at RSI and are working on a fix for future revisions of IDL. In our case the offending font was called 'Personal LaserWriter NT Fonts'. Removing this font Suitcase from the Fonts folder in the System Folder fixed the problem; this has the added bonus of restoring the TrueType versions of the affected fonts for better display.

Research Systems Inc.

On Sat, 20 Sep 1997, Saeid Zoonematkermani wrote:

>
> Hi,
>
> I finally got my Mac OS IDL 5.0.2 CD-ROM (no printed documentation, just
> the CD-ROM!!!) a few days ago. I have been playing with it for a while and
> so far I have noticed one major bug in Insight.
>
> When I try to print one of the plots included with the examples, the
> system hangs up completely and of course nothing gets printed. There is
> some error message about not finding the Helvetica font! I was wondering
> if any one has seen this problem and whether there is a work around.
>
> I run IDL on a Power Macintosh 7100/80 with Mac OS 8. IDL is not installed
> on the Startup disk.
>
> Thanks,
>
> - Saeid