Subject: Re: How to upgrade IDL, Poor support
Posted by davidf on Mon, 16 Mar 1998 08:00:00 GMT
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Stephen Herman (sjh@philabs.research.philips.com) writes:

> In any case, can anybody tell me how to upgrade my 5.0 to the latest level.
> Again, I do have an active software upgrade agreement with them.

You can download updates to your IDL 5.0 software at the
RSI anonymous ftp site:

  ftp://ftp.rsinc.com/

Cheers,

David

P.S. I've found RSI's support improved. It is very rare
that I don't hear from someone within 24 hours. Problems
are not always solved in that time (I ask pretty hard
questions these days), but they certainly make an effort
to keep me up to date on their progress.

David Fanning, Ph.D.
Fanning Software Consulting
E-Mail: davidf@dfanning.com
Phone: 970-221-0438
Coyote's Guide to IDL Programming: http://www.dfanning.com/