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Subject: Re: dongle licence problems

Posted by [krist](#) on Mon, 19 Oct 1998 07:00:00 GMT

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In a previous article Bruce Bowler <[bbowler@bigelow.org](mailto:bbowler@bigelow.org)> writes:

- >> Previous stuff about dongle problems deleted <<
- > IDL for PC's is way over priced. come on, \$1500 for a single user
- > license? And dongled at that???
- >
- > I for one, would \*gladly\* pay \$250 to have it on my PC at home, but I'm
- > a) not even close to willing to pay \$1500 and b) I won't use a dongle...

Well, get ready to bleed some more. The RSI web site ([www.rsinc.com](http://www.rsinc.com)) says that the price of IDL is going up to \$1895 on January 1, 1999 for a single user license.

John Krist

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Subject: Re: dongle licence problems

Posted by [Bruce Bowler](#) on Mon, 19 Oct 1998 07:00:00 GMT

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Justin Ashmall wrote:

- > One final dongle moan (whilst I'm on the subject) - if the dongle stops
- > working (pulled out by accident, printer turned off, etc.) IDL gives me a
- > "seven minutes to save work" warning and the application title changes to
- > "demo mode". If I correct the problem the "demo mode" text disappears but 7
- > mins later IDL terminates.
- > And I can't push my computer right back against the wall either.

I'll see that moan and raise you another... (and I realize that this is off topic and probably not even really appropriate for this forum but that never stopped me before :-).

IDL for PC's is way over priced. come on, \$1500 for a single user license? And dongled at that???

I've was looking at a catalog of other scientific software for PC's the other day (sorry it's not here but I think the company name ScienceTech or something like that) and most packages were in the \$200-300 range with very few over \$600. I don't recall seeing any that mentioned hardware keys (but then again, I wasn't looking for that so who knows). RSI should be flooding the market with a \$250 full blown, non-dongled, product and giving the student version away. OK, maybe not giving it away but it costs less the \$1.00 to make a CD these days and if you include the PDF docs on the CD along with acrobat reader, you don't need more than about 5 pages on how to install the software and how to get to the documentation. Heck for that matter,

the downloadable/demo version could be the student version, then you don't even need to burn the CDs... It is, after all, the students of today who will be making decisions on what software the companies of tomorrow will be using. If they've seen and used IDL, they're more likely to recommend it in the future.

I for one, would \*gladly\* pay \$250 to have it on my PC at home, but I'm a) not even close to willing to pay \$1500 and b) I won't use a dongle...

consider the above \$0.02 from a raving mad man...

Now back to your regularly scheduled discussion.

Bruce

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Subject: Re: dongle licence problems  
Posted by [ashmall](#) on Mon, 19 Oct 1998 07:00:00 GMT  
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It's probably too late now but I had a similar problem under IDL 5.1 Windows NT4. It seems that if the information is entered incorrectly once, or the dongle is not in place, then even if the error is corrected IDL will continue to report an error until IDL and the computer is restarted.

I also had/have a conflict between my old QMS-810 (PS) laser printer and the dongle. If the printer is plugged in but not turned on then I can only run in demo mode, consequently I have to have the printer powered up whenever I want to use IDL.

One final dongle moan (whilst I'm on the subject) - if the dongle stops working (pulled out by accident, printer turned off, etc.) IDL gives me a "seven minutes to save work" warning and the application title changes to "demo mode". If I correct the problem the "demo mode" text disappears but 7 mins later IDL terminates.

And I can't push my computer right back against the wall either.

Justin

In article <70a37i\$6ca\$1@info.abdn.ac.uk>, "Martin Downing" <m.downing@andn.ac.uk> wrote:

> Hi there,

>

> If anyone out there has a clue on this I'd be grateful for some help. (Being > the weekend our UK support line is dead.)

>

> I have a desktop copy of 5.1.1 which uses a HASP dongle to validate the > licence. I had IDL installed in "compact" mode for a few daays and all was > well. I have since uninstalled IDL and reinstalled it in larger mode now

> that I have more disk space. However now, and I have tried reinstalling 3  
> times, when I  
> enter the licence information I am told that it is incorrect.  
> I 've triple-checked the info i am entering. Could this be the hasp dongle  
> not responding, and is there any way of checking it?  
>  
> Any help appreciated  
>  
> Martin  
>  
> Martin Downing  
> Aberdeen, Scotland.  
> <mailto:m.downing@abdn.ac.uk>  
>  
>  
>

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Subject: Re: dongle licence problems  
Posted by [seanr](#) on Tue, 20 Oct 1998 07:00:00 GMT  
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In article <70a37i\$6ca\$1@info.abdn.ac.uk>,  
"Martin Downing" <m.downing@andn.ac.uk> wrote:  
> ...I have tried reinstalling 3 times, when I  
> enter the licence information I am told that it is incorrect.  
> I 've triple-checked the info i am entering. Could this be the hasp dongle  
> not responding, and is there any way of checking it?

I did have a problem the first time installing IDL and entering the liscence  
information as well. Talking to IDL, they sent me a HASP32 update program.  
Running it and then trying again fixed my problem. You might ask for a copy  
of this update. Also, finally, if this is on WinNT, make sure you are running  
with administrative privileges. I hope this helps.

-----  
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Subject: Re: dongle licence problems

Posted by [Martin Downing](#) on Tue, 20 Oct 1998 07:00:00 GMT

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Justin Ashmall wrote in message <70fci7\$49p\$1@jura.cc.ic.ac.uk>...

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> "demo mode". If I correct the problem the "demo mode" text disappears but 7

> mins later IDL terminates.

> And I can't push my computer right back against the wall either.

>

> Justin

>

I have since also found that the problem is dependant on the devices plugged  
through the parrallel port. Currently I can run the licence with a Zip drive  
connected, but not with a printer or scanner.

Not so bothered about the scanner but disconnecting the printer is a pain.

I was told by floating point systems that the dongle was not designed to  
cope with multiple connected devices. If everyone else can get their devices  
working harmoniously (Iomega, Logitech and Epson in my case) I recon the  
onus is on RSI to make the dongle compatible.

thanks for the 7 minute warning warning!

Martin

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