Subject: Re: Experimental FAQ relocation (PROXY solution)
Posted by Richard G. French on Tue, 04 May 1999 07:00:00 GMT
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Mike Schienle wrote:
>
> Hi all -
>
> Due to the problems a few people have had with proxies that don't allow
> communication with port 591, I've moved the FAQ to port 8000. Could those
> with problems reaching the FAQ on 591, please try it on port 8000 and let
> me know if you have any success? Here's a link to try:
> <http://www.ivsoftware.com:8000/FAQ/>
>
> Thanks to Glenn Cooper for suggesting a non-privileged port (ports above
> 1024 are non-priveleged).
>
> If this doesn't work, I've already sent a request to my ISP to add a name
> to a spare IP address and I'll serve the FAQ from that address.
>
> Please keep the feedback coming so I can make this worthwhile for everyone.
>
> Regards,
>
> --
> Mike Schienle   Interactive Visuals, Inc.
> mgs@ivsoftware.com   Remote Sensing and Image Processing
> http://www.ivsoftware.com/   Analysis and Application Development

Subject: Re: Experimental FAQ relocation (PROXY solution)
Posted by mgs on Fri, 07 May 1999 07:00:00 GMT
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In article <7gu08g$fq3$1@nnrp1.deja.com>, rmlongfield@my-dejanews.com wrote:

> In article <mgs-0405991218180001@teton.ivsoftware.com>,
>   mgs@ivsoftware.com (Mike Schienle) wrote:
>> Hi all -
>>
>> Due to the problems a few people have had with proxies that don't allow
...
>
> Hi Mike,
>   This works!

Great. Everyone that had problems before has contacted me to say it's
working OK, now.

> I now have trouble getting information. The "Find all records"
> button works ok. However, when I click on a category and a question (I am not
> sure of the format the question should have, keyword? sentence?), nothing is
> found. I tried various keywords (General category, question about: plot) but
> still nothing was found. Am I doing this wrong?

I suspect you have the "And" button selected in the "When Searching"
section. Try selecting the "Or" button, instead. 20 records match when the
General category is selected and the word "plot" is entered on the
Question line, with "Or" selected in When Searching.

Keywords are expected in the text entry fields. Every word in the Question
and Answer sections is indexed, so you can put any keyword you'd like in
the text entry sections. You can leave any of the sections blank as a
"Select All" meaning. In other words, "No Selection" under Categories
means you don't want to narrow down the results. No text on the Question
and Answer text entry lines also means you don't want to narrow down the
results. If you just select "I/O" from the Categories for instance, and
leave the Question [and Answer] areas empty, you'll get all five records
in the I/O section listed. If you just enter the keyword "plot" on the
Question line, with Categories set to "No Selection", you'll get two
results back that have the word "plot" in the question. Entering "plot" in
the Answers section only, gives you 10 results.

>   Otherwise, the look of the FAQ is nice.

Thanks. Please let me know if I can help clear this up any better.

--
Mike Schienle   Interactive Visuals, Inc.
mgs@ivsoftware.com   Remote Sensing and Image Processing
http://www.ivsoftware.com/   Analysis and Application Development

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Subject: Re: Experimental FAQ relocation (PROXY solution)
Posted by rmlongfield on Fri, 07 May 1999 07:00:00 GMT
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 Otherwise, the look of the FAQ is nice.
Rose

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